



**Mike DeWine**  
Governor of Ohio

**Cheryl Grossman**  
Executive Director

**William C. Wappner**  
CFSP, CCO  
President

**Thomas Taneff**  
Board Vice President

**Ed C. Nurre**  
Board Secretary Treasurer

**Jon W. Rettig Sr.**  
Board Member

**Adriana Sfalcin**  
Board Member

**George Horne**  
Board Member

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[www.funeral.ohio.gov](http://www.funeral.ohio.gov)

## Minutes of the May 20, 2020

### The State of Ohio Board of Embalmers and Funeral Directors Board Meeting

Wednesday, May 20, 2020

10:30 a.m.

Pursuant to Section 4717.03 (A) of the Ohio Revised Code, the State of Ohio Board of Embalmers and Funeral Directors convened its regular meeting of the board to discuss the Board's business. To maintain compliance with the current Stay at Home Order issued by Ohio Department of Health Director Dr. Amy Acton, MD, MPH, as a result of the Novel Coronavirus Disease (COVID-19) pandemic, the meeting was conducted by means of a teleconference call.

In March 2020, the Ohio General Assembly and Governor Mike DeWine, through Substitute House Bill 197, enacted a provision to the Open Meetings Act that permits members of public bodies to hold and attend meetings by means of electronic technology during the period of the COVID-19 emergency.

#### 1. Convening of the Board – President Wappner

##### Calling of the Roll

Board President William C. Wappner called the meeting to order at 10:40 a.m. Executive Director of the Board Cheryl Grossman took roll call for the meeting. The following board members were in attendance of the meeting:

George Horne, II; Jon W. Rettig, Sr.; Adriana Sfalcin; Thomas Taneff;  
and officers: William C. Wappner, president; Edward C. Nurre, Jr., secretary-treasurer.

Mr. Wappner stated that a quorum of the Board was present.

##### Pledge of Allegiance

William Wappner invited all to join him in citing the Pledge of Allegiance.

"I pledge allegiance to the Flag of the United States of America, and to the Republic for which it stands, one nation under God, indivisible, with liberty and justice for all."

Upon conclusion of the Pledge of Allegiance, Jarrod Williams, board office staff member, took roll call of persons in attendance of the meeting (via teleconference call). Mr. Williams first began with apprentices who were completing a requirement to attend one state monthly board meeting during their apprenticeship. In attendance were (in alphabetical order): Kristen Bahr, Denny Livingston, Elizabeth Lynch, Beth Nicholas, Jeffrey Smith, and Pamela Ulery.

Next, attendance was taken of persons known to regularly attend board meetings. Those confirmed in attendance of the meeting were: Cathy Elkins of Funeral Consumers Alliance of

Central Ohio. In addition to regular attendees, the Board welcomed Diana Carpenter of Ohio Funeral Directors Association; Dalene Paull of The International Conference of Funeral Service Examining Boards of Fayetteville, Arkansas; and Kathy Stine of Stine Funeral Home of Lebanon, Ohio.

Staff members of the Ohio Board of Embalmers and Funeral Directors in attendance included: Eric Anderson, Derek Bogner, (Contractor) Kim Bourk, Julie Clevenger, Danny Finrock, Cheryl Grossman, Kimberly Grossman, Troy Seehase and Jarrod Williams. Board counselor Senior Assistant Attorney General Christie Limbert of the Office of Ohio Attorney General Dave Yost was also present.

Mr. Wappner welcomed and thanked everyone for joining the meeting today.

## 2. Board Business

### President's Report

William Wappner shared that he did not have anything to report at this time.

### Executive Director's Report

Executive Director of the Board Cheryl Grossman reported a few items the board office has been working on during the past month. Ms. Grossman began with that she and Jarrod Williams of the board office staff continue to participate with the state's Mass Fatality Planning Committee.

Ms. Grossman informed that the board office staff participates in weekly virtual staff meetings, as all continue to work remotely until further notice.

Ms. Grossman reported that board inspectors have been provided with an initial supply of PPE (personal protective equipment). The inspectors commenced with routine inspections of funeral homes and crematories effective May 18, 2020 starting with new facilities.

Ms. Grossman stated that the Board's JCARR/Rules Review Committee has begun work on proposed rule revisions to deal with COVID-19 ramifications.

Ms. Grossman shared that board office staff members Jarrod Williams and Derek Bogner have been reviewing and approving numerous applications for reimbursement to the Indigent Burial and Cremation Support Program.

Ms. Grossman shared that Licensing and Certifications Examiner Kim Grossman has assisted numerous apprentices and licensees through email communications while she continues to work remotely.

Ms. Grossman reported that every Executive Order from the Office of Ohio Governor Mike DeWine has been posted to the board's website along with pertinent information from the Board thanks to Kim Bourk.

Ms. Grossman announced that the board office is currently preparing its second quarterly newsletter with the goal of distribution by email on June 1, 2020.

### Treasurer's Update

Mr. Wappner reported the expenses and revenue numbers from the budget overview document within the meeting materials. Mr. Wappner asked Board Secretary-Treasurer Edward Nurre if he had opportunity to review the Board's expenditures and if he had any questions or concerns. Mr. Nurre replied that he read the report and stated that all appeared to be in order and had no questions.

### Public Comment

William Wappner informed that the Board provides an opportunity for public comment during its meetings. Mr. Wappner stated that the board office did not receive any notifications or requests to provide comment during today's meeting. Mr. Wappner asked if there were any persons attending that wished to comment.

Cathy Elkins of Funeral Consumers Alliance of Central Ohio introduced herself and asked about the number of applications to the Indigent Burial and Cremation Support Program that have been approved, and the total amount of payments issued.

Jarrod Williams responded to Ms. Elkins by reporting a total number of sixty-two applications have been approved with a total payout of \$48,835.47 to date.

Mr. Wappner asked if there were any further comments. There were none.

### Minutes

#### Consideration of April 15, 2020 Board Meeting Minutes

Jon Rettig moved for the Board to approve the April 15, 2020 Board Meeting Minutes as presented. Edward Nurre seconded the motion. Board President Wappner asked for discussion on the motion. There was no discussion.

Motion by Jon Rettig, second by Edward Nurre

Roll-call vote: Yes: George Horne, Edward Nurre, Jon Rettig, Adriana Sfalcin, Thomas Taneff, William Wappner

Final Resolution: Motion Carries 6/0

#### Consideration of April 15, 2020 Preneed Recovery Fund Committee Meeting Minutes

Jon Rettig moved for the Board to approve the April 15, 2020 Preneed Recovery Fund Committee Meeting Minutes as presented. Adriana Sfalcin seconded the motion. Board President Wappner asked for discussion on the motion. There was no discussion.

Motion by Jon Rettig, second by Adriana Sfalcin

Roll-call vote: Yes: George Horne, Edward Nurre, Jon Rettig, Adriana Sfalcin, Thomas Taneff, William Wappner

Final Resolution: Motion Carries 6/0

#### Consideration of Board's Committees Decisions

William Wappner announced that the Board's JCARR/Rules Review Committee met earlier in the day. He reminded all that the committee was created to review proposed amendment to the Board's rules as found in the

Ohio Administrative Code. Mr. Wappner requested Committee Chairperson Edward Nurre to report on the recent meeting of the committee.

Mr. Nurre reported that the committee, comprised of Jon Rettig, Adriana Sfalcin, William Wappner, and himself, reviewed proposals to amend rules within Chapter 4717 of the Ohio Administrative Code.

Mr. Nurre stated that the committee approved to adopt proposed amendments to Sections 4717-1-01, 4717-5-02, 4717-9-01, 4717-12-01, and 4717-15-02 as recommended.

Mr. Nurre stated the committee is recommending the Board do the same.

Edward Nurre moved for the Board to ratify the Board's JCARR/Rules Review Committee's decisions to adopt the proposed amendments as recommended. Mr. Wappner stated that a second to the motion was not necessary, as the Committee Chair made the motion. Mr. Wappner asked for discussion on the motion. There was no discussion.

Motion by Edward Nurre

Roll-call vote: Yes: George Horne, Edward Nurre, Jon Rettig, Adriana Sfalcin, Thomas Taneff, William Wappner

Final Resolution: Motion Carries 6/0

Jon Rettig commented that he agreed with the committee's amendments and was glad that they were done.

#### Criminal Conviction Determination Request

William Wappner informed that the board office received two Criminal Conviction Determination Request Forms. He explained Section 9.78 of the Ohio Revised Code permits an individual who has been convicted of a criminal offense to request a licensing authority to determine whether that conviction disqualifies the individual from obtaining a license conferred by that licensing authority. Mr. Wappner stated the requests have been presented for the Board's consideration.

Mr. Wappner requested Christie Limbert, board counselor, to provide a summary of the criminal history background of "Mr. L" that led to their conviction. Ms. Limbert responded by providing brief details about the case against the individual and concluded that the individual had several arrests over a period of ten years for various charges including drugs, aggravated burglary/grand theft, and robbery beginning in the early nineteen eighties decade. She added that their felony conviction was associated to being a felon in possession of a firearm and possession of marijuana with intent to distribute. The individual was sentenced to a lengthy prison term but was released early. The individual has since completed their supervisory release and no additional violations have been reported. There was discussion between board members and board counsel about the criminal activity.

Jon Rettig moved for the Board to approve that the individual's criminal conviction does not disqualify them from obtaining a license issued by the Board. Edward Nurre seconded the motion. Mr. Wappner asked for discussion on the motion. There was no discussion.

Motion by Jon Rettig, second by Edward Nurre

Roll-call vote: Yes: George Horne, Edward Nurre, Jon Rettig, Adriana Sfalcin, Thomas Taneff, William Wappner

Final Resolution: Motion Carries 6/0

Mr. Wappner requested Christie Limbert, board counselor, to provide a summary of the criminal history background of “Mr. P” that led to their conviction. Ms. Limbert responded by providing brief details about the case against the individual and concluded their felony conviction was associated to drug trafficking. The individual has since completed their probationary period and no additional violations have been reported. There was discussion between board members and board counsel about the criminal activity.

Mr. Rettig commented that people make mistakes in life, and some learn from their mistakes. He shared his rationale when making a decision about an applicant with a conviction: First, he considers the age of the infraction; Second, the severity of the infraction; And then, if that individual has improved their situation since the infraction – such as rehabilitation, community involvement, and work and contribution to society.

Edward Nurre commented that the individual’s last record appeared to be in 2018. Mr. Nurre shared that he would not mind learning additional information about this individual such as if they have completed a rehabilitation program, and what their current situation is.

Ms. Limbert responded to Mr. Nurre by reminding that Section 9.78 of the Ohio Revised Code provides a short time for the Board to respond to a determination request. The Board is limited in asking for further information and must decide if the conviction does or does not disqualify them based on the available documentation.

Ms. Limbert reminded that she is available to answer board member’s questions individually. She preferred that questions be communicated through email.

Jon Rettig agreed that board members should take advantage of contacting board counsel with their questions.

Jon Rettig moved for the Board to approve that the individual’s criminal conviction does not disqualify them from obtaining a license issued by the Board. Thomas Taneff seconded the motion. Mr. Wappner asked for discussion on the motion. There was no discussion.

Motion by Jon Rettig, second by Thomas Taneff

Roll-call vote: Yes: George Horne, Edward Nurre, Jon Rettig, Adriana Sfalcin, Thomas Taneff, William Wappner

Final Resolution: Motion Carries 6/0

### Licensure

#### Applications (Individuals) Recommended for License

William Wappner informed all individual licenses approved at today’s meeting will be conditional upon verification from board office staff that all documentation associated to an application for license has been received, reviewed, and accepted.

Mr. Wappner read aloud the names of individuals recommended for an embalmer and/or funeral director license, reciprocal embalmer and funeral director licenses, and for a crematory operator permit.

Edward Nurre moved for the Board to approve the applications from individuals for license(s) as presented. Thomas Taneff seconded the motion. Mr. Wappner asked for discussion on the motion. There was no discussion.

Motion by Edward Nurre, second by Thomas Taneff

Roll-call vote: Yes: George Horne, Edward Nurre, Jon Rettig, Adriana Sfalcin, Thomas Taneff, William Wappner  
Final Resolution: Motion Carries 6/0

#### Apprentice (Individuals) Certification for License

William Wappner read aloud the names of individuals recommended for certification of apprenticeship.

Thomas Taneff moved for the Board to approve the applications from individuals for certification of embalmer and/or funeral director apprenticeship(s), as presented. Adriana Sfalcin seconded the motion. Mr. Wappner asked for discussion on the motion. There was no discussion.

Motion by Thomas Taneff, second by Adriana Sfalcin

Roll-call vote: Yes: George Horne, Edward Nurre, Jon Rettig, Adriana Sfalcin, Thomas Taneff, William Wappner  
Final Resolution: Motion Carries 6/0

#### Ratification of Facility Licenses

William Wappner informed all facility licenses approved at today's meeting will be conditional upon verification from board office staff that all documentation associated to an application for license has been received, reviewed, and accepted.

William Wappner announced that there were many applications for facility licenses to be approved: ownership and AIC changes, facility closures, new facilities, name changes, and leasing space. He read aloud the names of those listed.

Jon Rettig asked Mr. Wappner if the Board was to vote on each category individually. Mr. Wappner stated that all the applications presented for consideration shall be combined to one motion and vote.

Thomas Taneff moved for the Board to approve the list of applications as presented. Adriana Sfalcin seconded the motion. Mr. Wappner asked for discussion on the motion. There was no discussion.

Mr. Wappner apologized and informed that he mistakenly omitted the second page of applications from his reading. The second page includes applications for name changes and for new license: leasing space. Mr. Wappner read aloud the applicants listed.

Thomas Taneff moved to amend his previous motion for the Board to approve the list of applications as presented to include the applications for name change and new license: leasing space. Adriana Sfalcin seconded the motion. Mr. Wappner asked for discussion on the motion. There was no discussion.

Motion by Thomas Taneff, second by Adriana Sfalcin

Roll-call vote: Yes: George Horne, Edward Nurre, Jon Rettig, Adriana Sfalcin, Thomas Taneff, William Wappner  
Final Resolution: Motion Carries 6/0

Mr. Rettig asked Kim Grossman if the board office received the required documentation from Hay Funeral Home of Cincinnati, Ohio for that facility closure. Ms. Grossman replied that all was received.

## Continuing Education

### Continuing Education Programs

William Wappner stated that the board's Education and Examination Committee did not meet earlier in the day. Mr. Wappner asked board members if they had an opportunity to review the list of applications for continuing education programs. There was consensus among the board members that all had reviewed the list.

Jon Rettig moved for the Board to approve the applications for continuing education programs as presented. Edward Nurre seconded the motion. Mr. Wappner asked for discussion on the motion. There was no discussion.

Motion by Jon Rettig, second by Edward Nurre

Roll-call vote: Yes: George Horne, Edward Nurre, Jon Rettig, Adriana Sfalcin, Thomas Taneff, William Wappner

Final Resolution: Motion Carries 6/0

### Continuing Education Exemptions

Mr. Wappner stated that there were two applications for exemption of continuing education requirements to be considered. He asked that each be voted on separately.

Mr. Wappner informed there was one application from an individual licensee requesting exemption from the continuing education requirements because of separation from practice to be considered.

Mr. Wappner questioned Danny Finrock, continuing education coordinator, if this type of request was typical. He added that it was unusual and asked Mr. Finrock to explain. Mr. Finrock responded that the applicant simply stated that they were no longer practicing the profession of funeral directing and wished to be exempt from having to meet minimum continuing education requirements.

Thomas Taneff moved for the Board to approve the application for exemption of the continuing education requirements because of separation from practice as presented. Jon Rettig seconded the motion. Mr. Wappner asked for discussion on the motion. There was no discussion.

Motion by Thomas Taneff, second by Jon Rettig

Roll-call vote: Yes: George Horne, Edward Nurre, Jon Rettig, Adriana Sfalcin, Thomas Taneff, William Wappner

Final Resolution: Motion Carries 6/0

Mr. Wappner informed there was one application from an individual licensee requesting fifty years exemption from the continuing education requirements to be considered.

William Wappner moved for the Board to approve the application for fifty years exemption from the continuing education requirements. Jon Rettig seconded the motion. Mr. Wappner asked for discussion on the motion. There was no discussion.

Motion by William Wappner, second by Jon Rettig

Roll-call vote: Yes: George Horne, Edward Nurre, Jon Rettig, Adriana Sfalcin, Thomas Taneff, William Wappner

Final Resolution: Motion Carries 6/0

### Out-of-State Continuing Education Programs

Mr. Wappner informed there was one application from an individual licensee requesting credit for out-of-state continuing education hours to be considered.

Edward Nurre moved for the Board to approve the application for request for credit for out-of-state continuing education hours as presented. Thomas Taneff seconded the motion. Mr. Wappner asked for discussion on the motion. There was no discussion.

Motion by Edward Nurre, second by Thomas Taneff

Roll-call vote: Yes: George Horne, Edward Nurre, Jon Rettig, Adriana Sfalcin, Thomas Taneff, William Wappner

Final Resolution: Motion Carries 6/0

### Compliance

#### Cases Recommended for Closure

William Wappner informed there were nine compliance cases listed as recommended to be closed.

Jon Rettig moved for the Board to ratify the list of closed compliance cases as presented and confirm each case status as closed. Thomas Taneff seconded the motion. Mr. Wappner asked for discussion on the motion. There was no discussion.

Motion by Jon Rettig, second by Thomas Taneff

Roll-call vote: Yes: George Horne, Edward Nurre, Jon Rettig, Adriana Sfalcin, Thomas Taneff, William Wappner

Final Resolution: Motion Carries 6/0

#### Report and Recommendation

William Wappner informed that the board office received a Report and Recommendation in compliance case number CO2018-10037 from Marc E. Myers, the hearing officer in the case.

M. Wappner asked board members if they had an opportunity to review the report. There was consensus among the board members that all had reviewed the report.

William Wappner moved for the Board to approve the Findings of Fact in the Report and Recommendation for case number CO2018-10037.

Motion by Edward Nurre, second by Thomas Taneff

Roll-call vote: Yes: George Horne, Edward Nurre, Jon Rettig, Adriana Sfalcin, Thomas Taneff, William Wappner

Final Resolution: Motion Carries 6/0

William Wappner moved for the Board to approve the Conclusions of Law in the Report and Recommendation for case number CO2018-10037.

Motion by Edward Nurre, second by Thomas Taneff

Roll-call vote: Yes: George Horne, Edward Nurre, Jon Rettig, Adriana Sfalcin, Thomas Taneff, William Wappner

Final Resolution: Motion Carries 6/0

William Wappner moved for the Board to approve the recommended penalty in the Report and Recommendation for case number CO2018-10037.

Motion by Edward Nurre, second by Thomas Taneff

Roll-call vote: Yes: George Horne, Edward Nurre, Jon Rettig, Adriana Sfalcin, Thomas Taneff, William Wappner

Final Resolution: Motion Carries 6/0

#### Attorney General Update

William Wappner asked Christie Limbert if she would like to make any comments about her report.

Ms. Limbert stated that she did not have any comments at this time.

Prior to adjournment, Mr. Wappner asked if there was any further business or comments before the Board. Adriana Sfalcin asked Cheryl Grossman if she was aware of an end-date to the teleconference meetings. Ms. Grossman replied that she has not heard anything about when in-person meetings may resume.

Jarrold Williams took a second roll call of apprentices in attendance of the meeting to ensure credit. Confirming their attendance were: Kristen Bahr, Denny Livingston, Elizabeth Lynch, Beth Nicholas, Jeffrey Smith, and Pamela Ulery.

Mr. Wappner announced that apprentice interviews will be conducted by board members via telephone later. He added that apprentices will be contacted by Kim Grossman of the board office to schedule a date and time.

### 3. Adjournment

Thomas Taneff moved for the Board to adjourn its meeting.

Motion by Thomas Taneff, second by Adriana Sfalcin

Roll-call vote: Yes: George Horne, Edward Nurre, Jon Rettig, Adriana Sfalcin, Thomas Taneff, William Wappner

Final Resolution: Motion Carries 6/0

May 20, 2020 meeting of the board adjourned at 11:40 a.m.

Board President William Wappner thanked everyone for attending the meeting.



William C. Wappner, president

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Edward C. Nurre, Jr., secretary-treasurer

Attachments

William Wappner moved for the Board to approve the recommended penalty in the Report and Recommendation for case number CO2018-10037.

Motion by Edward Nurre, second by Thomas Taneff

Roll-call vote: Yes: George Horne, Edward Nurre, Jon Rettig, Adriana Sfalcin, Thomas Taneff, William Wappner

Final Resolution: Motion Carries 6/0

#### Attorney General Update

William Wappner asked Christie Limbert if she would like to make any comments about her report.

Ms. Limbert stated that she did not have any comments at this time.

Prior to adjournment, Mr. Wappner asked if there was any further business or comments before the Board. Adriana Sfalcin asked Cheryl Grossman if she was aware of an end-date to the teleconference meetings. Ms. Grossman replied that she has not heard anything about when in-person meetings may resume.

Jarrod Williams took a second roll call of apprentices in attendance of the meeting to ensure credit. Confirming their attendance were: Kristen Bahr, Denny Livingston, Elizabeth Lynch, Beth Nicholas, Jeffrey Smith, and Pamela Ulery.

Mr. Wappner announced that apprentice interviews will be conducted by board members via telephone later. He added that apprentices will be contacted by Kim Grossman of the board office to schedule a date and time.

### 3. Adjournment

Thomas Taneff moved for the Board to adjourn its meeting.

Motion by Thomas Taneff, second by Adriana Sfalcin

Roll-call vote: Yes: George Horne, Edward Nurre, Jon Rettig, Adriana Sfalcin, Thomas Taneff, William Wappner

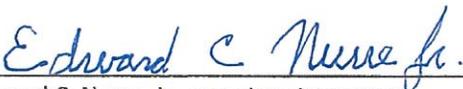
Final Resolution: Motion Carries 6/0

May 20, 2020 meeting of the board adjourned at 11:40 a.m.

Board President William Wappner thanked everyone for attending the meeting.

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William C. Wappner, president

  
Edward C. Nurre, Jr., secretary-treasurer

Attachments

# May 20<sup>th</sup>, 2020 Board Meeting

## Initial licenses to be approved

License Number	Name	Location
FD & EMB	Anastasia Elencovf	Columbus, Ohio
FD & EMB	Jozie Hickman	Tiffin, Ohio

## Reciprocal License

License Number	Name	State Reciprocating From
FD	Amy Greenaway	Montana

## Courtesy Card Permit

License Number	Name	State From
FD	Tyler Matney	West Virginia

## Crematory Operator Permits

License Number	Name	Location
	Joseph Carrier	Willoughby Hills, Ohio
	Kassidy Akers	Loveland, Ohio
	David Knarr	Austintown, Ohio
	Alexander Sweet	Lancaster, Ohio

## Apprentice Certification - May 20, 2020

### Apprentice Certifications

<u>Apprentice Name</u>	<u>License Type</u>	<u>Location</u>
Joshua Majors	CERT.009020 FD & CERT.007135 EMB	Fairborn, Ohio
Cryshanna Jackson Leftwich	CERT.00901 FD	Youngstown, Ohio
Benjamin Dollarhide	CERT.009022 FD & CERT.007136 EMB	Oregon, Ohio
Isabelle Klump	CERT.009023 FD & CERT.007137 EMB	Parma, Ohio
Alexis Young	CERT.009024 FD & CERT.007138 EMB	Norwalk, Ohio
Anthony Northup	CERT.009025 FD & CERT.007139 EMB	Norwood, Ohio
Hilary Shepherd	CERT.009026 FD & CERT.007140 EMB	West Chester, Ohio

## May 20, 2020 – New Facility License

### New License: Ownership and AIC Changes

License Type	License to be changed and #	Old AIC	New name and new license #	New AIC	Location
FH	Erwin-Dodson-Allen Funeral Home	Neal Allen	Erwin-Dodson-Allen Funeral Home	David Flowers	Minford, Ohio
FH	Ferguson Funeral Home	Jay Ferguson	Ferguson Funeral Home	Joseph Hayes	Plain City, Ohio

### Change in Ownership ONLY

Type	Name of Facility	Old License #	New License #	Old AIC	New AIC	Location
FH	Anderson Funeral Home	FH.002448		Charles Anderson	Charles Anderson	Franklin, Ohio
FH	Anderson Funeral Home	FH.002399		Charles Anderson	Charles Anderson	Springboro, Ohio

### Facility Closure – Out of business

Type	Name	License #	Owner-AIC	Location
FH	Hay Funeral Home	FH.003080	Jeffrey Hay	Cincinnati, OH

### New License: New Facility

Type	Name	License #	AIC	Location
CREM	Grand Lake Area Cremation Services		Robert Cisco	Celina, Ohio

## Name Change

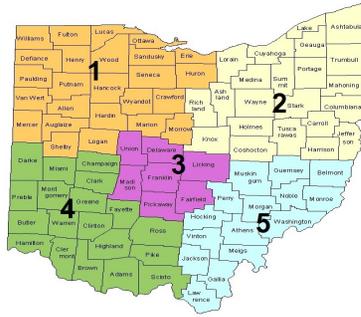
License #	Name to be changed	New Name	AIC	Location
FH.002261	Stine-Kilburn Funeral Home Inc	Stine Funeral Home of Lebanon	Michael Stine	Lebanon, Ohio
FH.002422	Neidecker-Leveck & Crosser Funeral Home	Neidecker-Crosser & Priesman Funeral Home and Cremation Service.	John Crosser	Lakeside-Marblehead, Ohio
FH.001951	Neidecker-Leveck & Crosser Funeral Home	Neidecker-Crosser & Priesman Funeral Home and Cremation Service.	John Crosser	Port Clinton, Ohio

## New License: Leasing Space

Type	Existing Facility	Existing Facility AIC	Leasing Facility Name	New License #	Owner	Location
FH	Forest City Crematory	Ross Dejohn III	Forest City Crematory		Ross Dejohn III	WilloughbyHills, OH

## MAY 2020 CE APPROVED PROGRAMS

The course numbers are labeled, depending on the location of the program. The first number of the program number, will indicate its location based on the map to the right. Program numbers beginning with 0- are online programs, program numbers beginning with 6- are out-of-state programs.



Provider Name	Contact	Email	Phone	Location Course Number	Course Name	Hours	Program Date
Greater Lorain Funeral Directors Association	Charles Duke	cd6758@hotmail.com	(440) 926-2048	2L-002506	Laws & Rules - Infant Death Certificates	2.00	6/2/2020
Greater Lorain Funeral Directors Association	Charles Duke	cd6758@hotmail.com	(440) 926-2048	2-002505	Cosmetics	2.00	6/16/2020
Greater Lorain Funeral Directors Association	Charles Duke	cd6758@hotmail.com	(440) 926-2048	2-002504	Tricks of the Trade-2	1.00	8/18/2020
Greater Lorain Funeral Directors Association	Charles Duke	cd6758@hotmail.com	(440) 926-2048	2-002503	Tricks of the Trade-1	1.00	8/18/2020
International Cemetery, Cremation and Funeral Association	Daniel Osorio	danielo@iccfa.com	(703) 391-8400	6-002515	2020 ICCFA College of Sales & Marketing	18.00	7/17/2020
International Cemetery, Cremation and Funeral Association	Daniel Osorio	danielo@iccfa.com	(703) 391-8400	6-002514	2020 ICCFA College of Leadership, Administration & Management	18.00	7/17/2020
International Cemetery, Cremation and Funeral Association	Daniel Osorio	danielo@iccfa.com	(703) 391-8400	6-002513	2020 ICCFA College of Land Management & Grounds Operations	18.00	7/17/2020
International Cemetery, Cremation and Funeral Association	Daniel Osorio	danielo@iccfa.com	(703) 391-8400	6-002512	2020 ICCFA College of International Studies	18.00	7/17/2020
International Cemetery, Cremation and Funeral Association	Daniel Osorio	danielo@iccfa.com	(703) 391-8400	6-002510	2020 ICCFA College of 21st Century Services	18.00	7/17/2020
International Cemetery, Cremation and Funeral Association	Daniel Osorio	danielo@iccfa.com	(703) 391-8400	6-002511	2020 ICCFA College of Funeral Home Management	18.00	7/17/2020
International Cemetery, Cremation and Funeral Association	Daniel Osorio	danielo@iccfa.com	(703) 391-8400	6-002508	2020 ICCFA College of Hospitality & Event Management	18.00	7/17/2020
International Cemetery, Cremation and Funeral Association	Daniel Osorio	danielo@iccfa.com	(703) 391-8400	6-002509	2020 ICCFA College of Cremation Services	18.00	7/17/2020
Ohio Embalmers Association	David G. Hicks	hchohicks@me.com	(513) 384-7846	2-002507	OE / EAC 2020 Fall Seminar	6.00	9/23/2020
Ohio Funeral Directors Association	Diana Carpenter	diana@ofdaonline.org	(614) 486-5339	0-002502	Online / On Demand - Bouncing Back After COVID-19: Strategies to Heal & Thrive in Life & Business	1.00	12/31/2020

## *May 20, 2020 Continuing Education Exemptions*

### **Exemption – Separation from Practice**

<b>License #</b>	<b>Name</b>
EMB. 007268 / FD. 006544	HERMAN STEWART

### **50 Years of Licensure Exemption(s)**

<b>License #</b>	<b>Name</b>
EMB. 006096 / FD. 005123	ROBERT SHANK

### **2 Year Waiver(s), Medical / Undue Hardship Approved For 2019 – 2020 must re-apply in 2021**

<b>License #</b>	<b>Name</b>

**May 20, 2020**

**Application from Individual Licensee**

**Requesting Credit for Out of State Continuing Education:**

<b>License #</b>	<b>Name</b>	<b>Location</b>	<b>Hours</b>	<b>Program Title</b>
EMB. 008831 / FD. 008670	Senn,Deane	Arizona	10	Arizona Funeral Cemetery Cremation Association

Meeting: May 20, 2020  
Category: Compliance  
Subject: Ratification of Closed Compliance Cases

Recommended Action: Motion to ratify the list of closed compliance cases as presented and confirm each case status as closed.

*FUN IPP003 - Investigative Process*

The Executive Director, the Compliance Coordinator, and the Inspector may determine there is no probable cause identified in a written complaint; the Executive Director may close the case. A letter setting forth the reason for closure prior to presentation to the Board will be sent to the complainant and reported to the Board. Staff may consult with the Assistant Attorney General.

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**Case number CO2020-0072**

Complainant alleges the funeral home conspired with a sister of the deceased to exclude the legal next of kin (children) in the arrangements for funeral services of their deceased mother.

The sister of the deceased held a Power of Attorney and Guardianship for her incapacitated sibling. In 2017, the sister entered a prearranged contract for direct cremation and memorial service for the benefit of the sibling under her care. The incapacitated sibling died December 2019.

Days after the incapacitated sibling passed, the sister and one of four known children of the deceased met with the funeral home, contracted years earlier to perform cremation services, to authorize the cremation. According to the one child, their three siblings were informed of their mother's death and were asked to attend the meeting. They did not for reason believed that they disagreed with their aunt's prearrangements with the funeral home.

According to the funeral home, one of the three children contacted another funeral home seeking a transfer of services for their mother. The funeral home contacted the original funeral home to inquire about the deceased and was informed of the family dispute. The contacted funeral home reportedly elected not to accept the request for a transfer.

In the two weeks after the death, the funeral home attempted to obtain authorization of cremation from the three other children without success. In accordance with Ohio Revised Code § 2108.75 (A)(4), that states an individual forfeits their right of disposition if they fail to act within two days of notification, the funeral home proceeded with cremation as directed and authorized by the one child of the deceased willing to accept responsibility. The cremated remains were delivered to the one child.

The investigation concluded that the funeral home provided services and products as contracted to the person with the lawful right of disposition of the deceased. There are no violations of Chapter 4717. of the Revised Code or Chapter 4717. of the Administrative Code.

**Case number CO2020-0767**

Complainant alleges the funeral home of not following codes or rules by not providing itemized statement with a preneed funeral contract or price lists before or during [arrangement] meeting. The

complaint also alleges the funeral director of abuse of alcohol, driving on suspended license, leaving the scene of an accident, and has served jail time as a result.

The investigation concluded that the whole life insurance policy the complainant desired to fund the preneed funeral contract with could not be assigned because of a moratorium on changes to policies due to the insurance company consenting to an Order of Rehabilitation. The Order was entered on June 27, 2019 by the Superior Court of Wake County, North Carolina upon petition of the Commissioner of Insurance at the North Carolina Department of Insurance. Thus, the insured was unable to name the funeral home as the beneficiary to the policy. A contract between the complainant and funeral home did not materialize.

The investigation concluded that there are no violations of Chapter 4717. of the Revised Code or Chapter 4717. of the Administrative Code.

In the response to the complaint, the funeral director acknowledges the complainant's allegations regarding published material related to their past conduct involving alcohol. The funeral director is seeking counseling and treatment and will continue to follow recommendations and orders from the Court.

**Case number CO2020-1324**

Complainant alleges the funeral home aided the daughter of the deceased to exclude them from their fiancé 's memorial service by altering the obituary notice and the memorial programs they created.

The complainant acknowledged a vindictive relationship between themselves and the daughter, as the deceased was recently divorced from the daughter's mother. However, the two were reported to be collaborating to produce a memorial service program. At some point in time, a program was agreed upon through indirect approvals and went to the printer for copy.

The daughter did not approve of the memorial service program as printed. She resubmitted an order for a version she preferred.

The day of the memorial service, the funeral home had two different memorial service programs for the same person. At direction of the daughter, the next of kin to the deceased and purchaser of the funeral services, the funeral home distributed copies of the program selected by the daughter.

The investigation concluded that the funeral home provided services and products as contracted to the person with the lawful right of disposition of the deceased. There are no violations of Chapter 4717. of the Revised Code or Chapter 4717. of the Administrative Code.

**Case number CO2020-1730**

Complainant alleges the funeral home did not apply for a new license in a timely manner, false advertising, deception and failing to properly notify its preneed contract holders after they left the funeral home.

The funeral director left the funeral home on or about September 2018 after a long tenure of employment with the facility. The departure was acrimonious. Since the separation, the funeral home filed a lawsuit in court of law against the funeral director and the director's new employer alleging

financial loss due to solicitation of the funeral home's clients. There is ongoing litigation between the parties.

The funeral home denies the allegation of false advertising. The name of the funeral director was removed from the building signage and advertising products soon after their departure from the business.

The investigation concluded that the funeral home property and business was sold to another owner/operator. The sale of the business took several months longer to complete. An application for a new funeral home license was submitted and approved and there are no violations of Chapter 4717. of the Ohio Revised Code or Chapter 4717. of the Ohio Administrative Code.

**Case number CO2020-1845**

Complainant alleges the funeral home and its employees acted in an unprofessional, and malicious manner in dealing with the cremation of their life partner. (A count of 45 pages were included in the complaint.)

The complainant stated being a fiancé to the deceased and having a healthcare power of attorney and was named in the deceased's will to arrange for their burial services. The deceased had no confirmed children and no living parents, but they had six siblings. The complainant informed the funeral home of these family members and provided contact information.

The fiancé applied their signature to the cremation authorization form. The youngest of the siblings accepted responsibility of signing the cremation authorization form for the family, separate from the fiancé 's signing. The funeral home was able to obtain verbal authorization for cremation from the remaining five siblings. The cremation authorization form indicated, in writing, a sharing and division of the cremated remains among the fiancé and siblings. It also included a condition stating that all were legally entitled to their share but had to pay a fee to have remains shipped. A due date was also included to release the remains to the fiancé by unless picked up or shipped.

A few weeks after a tense memorial service, the fiancé reported attempting to collect the cremated remains for they believed that no others had claimed them or arranged for shipping. The fiancé stated that the funeral director offered excuses and would not release the remains. According to the fiancé, the practice of delay continued over several more weeks.

The funeral home was aware of the dispute among the fiancé and siblings. The funeral home awaited guidance from its counselor. Counsel informed that the person with the right of disposition has ownership rights to the cremated remains. Eventually, the funeral home received communication from the youngest sibling to not separate the cremated remains and shipped them as instructed.

The investigation concluded that the funeral home provided services and products as contracted to the person with the lawful right of disposition of the deceased. There are no violations of Chapter 4717. of the Revised Code or Chapter 4717. of the Administrative Code.

**Case number CO2020-1942**

Complainant alleges the funeral director failed to report and pay burial permit fees as obligated.

The complaint involves a licensee who is also a sub-registrar to their local City Health District. The duties of a sub-registrar include monthly reporting of burial permits issued and submission of burial permit fees to the [Ohio] Department of Commerce, Division of Real Estate & Professional Licensing. The Division had not received reports or payment from this individual since July 2016.

The licensee admitted to delegating their responsibility to report and pay the burial permit fees to another. The funeral director stated that they were not aware of the situation until notified. The funeral director stated they researched the matter immediately and issued a payment in full of the outstanding amount. The funeral director stated that the funds were deposited to an account but never processed out correctly.

The investigation concluded that the licensee admitted fault that procedures for reporting and paying were not properly followed and offered apology and restitution. A letter of instruction will be issued to the funeral home.

**Case number CO2020-1997**

Complainant alleges the funeral home has not satisfactorily provided evidence of a transfer of excess funds from one prepaid funeral contract account to another as promised.

The complaint involves two preneed funeral contracts established for a couple. One in the couple recently passed and funeral services were provided. The surviving spouse and family learned from the funeral director that there was an overage of funds that could be returned or applied to another preneed funeral contract. The surviving spouse requested the funds be applied to their prepaid plan. After several attempts of contacting the funeral director about paperwork indicating the changes to the spouse's contract, the family learned that the funeral director was no longer employed with the business.

The investigation concluded that there was miscommunication between the customer and the funeral home. The funeral home acknowledged that the emails and messages sent to this former employee were not available to the funeral home. The funeral home referred the matter to its preneed coordinator to remedy. The funeral home apologized to the family and has since successfully applied the excess funds to the proper account to resolve the complaint. There are no violations of Chapter 4717. of the Ohio Revised Code or Chapter 4717. of the Ohio Administrative Code.

**Case number CO2020-2029**

Complainant alleges the funeral home overcharged for funeral services that were covered by a prepaid preneed funeral contract.

The investigation concluded that the Board does not have authority or jurisdiction over pricing. There are no violations of Chapter 4717. of the Ohio Revised Code or Chapter 4717. of the Ohio Administrative Code.

**Case number CO2020-2043**

Complainant alleges the funeral home of unprofessionalism in the presentation of the deceased, record keeping, and billing.

The investigation concluded that there was a lack of evidence to substantiate the allegations and there are no violations of Chapter 4717. of the Ohio Revised Code or Chapter 4717. of the Ohio Administrative Code.