

March 28, 2018 Meeting of the Board

1. Convening of the Board – President Rettig

Meeting called to order at 10:38 a.m.

Calling of the Roll

Members present: Edward Nurre, Jill Pugh, Jon Rettig and William Wappner.

Mr. Jon Rettig announced that Ms. Marcella Boyd Cox and Mr. Thomas Taneff were absent. He added that their absences today were known in advance and thus excused. Mr. Rettig stated for the record a quorum of the board was present.

Pledge of Allegiance

“I pledge allegiance to the Flag of the United States of America, and to the Republic for which it stands, one nation under God, indivisible, with liberty and justice for all.”

Recognize Apprentices

During apprenticeship, apprentices are required to complete assignments published to their corresponding apprenticeship task list. One of the tasks cataloged, as an additional training requirement, is to attend one state board monthly meeting. This new task was established by the Board July 26, 2016 for one-year apprentices that started their apprenticeship February 1, 2016 or beyond; and for two-year apprentices that started their apprenticeship February 1, 2015 or beyond.

The Board would like the opportunity to recognize apprentices in attendance of the meeting who are fulfilling this requirement.

Mr. Jon Rettig welcomed all apprentices in attendance of the meeting and requested each person to stand and state their name so all may hear. In attendance were Nathanael Billow, Keli Bonner, Jason Crawford, Amie Wallace Crockett, Carl Gaines, Kimberly Hudson, Jennifer Jones, Dan Kennedy, Clifford Phipps, James River, Tiffany Kirila-Vassallo, and Joshua Woodruff.

In addition to apprentices, Mr. Rettig also welcomed Ms. Lee Bayer, Assistant Attorney General, from the Office of Ohio Attorney General Mike DeWine who was in attendance of the meeting.

For benefit of the apprentices attending, Mr. Rettig identified and introduced all members of the board office staff and board counsel.

Mr. David Ingram welcomed Ms. Cathy Elkins of Funeral Consumers Alliance of Central Ohio as she joined in attendance of the meeting.

2. Board Business

Executive Director's Report

Mr. David Ingram read aloud the content of the executive director's report and communicated the following in addition:

- Mr. Ingram reported on his attendance to the Annual Meeting of The International Conference of Funeral Service Examining Boards (The Conference) held in New Orleans, Louisiana, February 27 through March 1, 2018. He informed learning that other states are dealing with similar problems associated to passing rates for examinations.

Ms. Jill Pugh added that the Board's Committee on Continuing Education and Examinations is committed to ensuring examination questions relevant to Ohio laws and rules are current.

- Mr. Ingram informed all that The Conference will increase its current fee of \$500.00 for the National Board Exam (both sections) to \$570.00, effective August 01, 2018. He added that the Practice National & State Exam fee is now \$60.00 per exam. It was previously \$50.00.
- Mr. Ingram reported on his attendance to the International Cemetery, Cremation and Funeral Association (ICCFA) Crematory Operator Permit Course hosted by Terra State Community College of Fremont, Ohio on March 21, 2018. He stated that he enjoyed the program and is looking forward to testing for certification.
- Mr. Ingram reminded all that preneed contracts in ARPPS and reporting preneed contracts on the annual report form (green-colored sheet) are separate requirements. He added that each has a different deadline: ARPPS is due on or before April 23, 2018; and the Annual Preneed Contract Report Form is due on or before March 30, 2018. (*Mailing postmark must be on or before 03/30/18.*)

Mr. Ingram reminded all that reporting of preneed contracts into the Automated Reporting Preneed Payment System (ARPPS) for Quarter 4 of 2017 will end April 23. He added that reporting of Quarter 1 of 2018 should begin the day after and the deadline to report is May 31, 2018. Mr. Ingram asked the board members if they wished to change or keep this deadline date. There was discussion among the Board.

Mr. Jon Rettig commented that less than twenty funeral homes have not registered with ARPPS. Mr. Rettig suggested the board office send a certified letter to those funeral homes informing of possible disciplinary action. He asked fellow board members for a recommendation on what type of disciplinary action might be taken. Mr. Ingram suggested the Board discuss this subject at a later meeting because all funeral homes would be deemed compliant as the rule concerning failure to register is still pending approval.

Mr. Jon Rettig made a motion for the Board to maintain the May 31, 2018 deadline for reporting of preneed contracts for Quarter 1 of 2018.

Motion by Jon Rettig second by Edward Nurre

Final Resolution: Motion Carries

Yes: Edward Nurre, William Wappner, Jon Rettig and Jill Pugh

- Mr. Ingram informed that the board office staff has ended User Acceptance Testing (UAT) related to the new eLicense system.

Mr. Ingram welcomed Mr. Clifford Phipps of Lusain Funeral Home as he joined in attendance of the meeting.

- Mr. Ingram reminded all that the board office staff will begin using the new eLicense system on April 23, 2018. He added that he has been in contact with Cincinnati College of Mortuary Science (CCMS) and Pittsburgh Institute of Mortuary Science (PIMS) to recommend the schools inform students of the new online applications process.
- Mr. Ingram reminded all that all paper applications will be removed from the board's website on April 06, 2018. He added that applications received up to the 13th will be processed; any received after will be returned.
- Mr. Ingram reminded the board members to file their financial disclosures by May 15, 2018. He congratulated Mr. Nurre and Ms. Pugh for completing the task.
- Mr. Ingram stated that applications for Crematory Facility and the new Crematory Operator Permit will include questions regarding refrigeration. The Board is

collecting information from facilities to study the availability of refrigeration.

Mr. Jon Rettig requested the board office provide an email notification to all licensees about the April 6 deadline of submitting paper applications to the Board.

Mr. Rettig appealed to the apprentices in attendance of the meeting to relay all they've learned today about the upcoming new eLicense system to their bosses, co-workers, and peers when they return to their workplace.

Mr. Rettig reminded all that the Board will conduct a public hearing on April 6, 2018 at 1:30 p.m. concerning rules proposed for adoption to Ohio Administrative Code 4717.

Mr. David Ingram added that future examinations will include any rules changes.

- Mr. Ingram provided a brief summary of his treasurer's report.

Mr. Rettig asked Mr. William Wappner if he had any questions for Mr. Ingram. Mr. Wappner responded with comment that the numbers look good as the expenses appear to be on track for each quarter.

Mr. Ingram informed the Board of the need for a new multifunction copier machine for the board office. He requested permission from the Board to enter into the state's Cost-Per-Copy Program to acquire a new machine.

Mr. Edward Nurre made a motion for the Board to approve the executive director to obtain a new copier through the state's program.

Motion by Edward Nurre, second by Jill Pugh

Final Resolution: Motion Carries

Yes: Edward Nurre, William Wappner, Jon Rettig and Jill Pugh

Mr. Rettig questioned Mr. Ingram if he had an update on the number of contracts and amount of funds entered into ARPPS. Mr. Ingram replied that he prefer to report that information to the Board on a quarterly timeline. He cautioned that a monthly reporting may be inaccurate.

Mr. Rettig expressed thanks to the board office staff for all the work involved in preparing for the new eLicense system and for the assistance provided to funeral homes related to ARPPS concerns.

Mr. Jon Rettig made a motion for the Board to enter into executive session pursuant to Ohio Revised Code (R.C) 121.22(G)(3) for a conference with the Board's attorney concerning a dispute involving the public body that is the subject of pending court action.

Motion by Jon Rettig, second by Jill Pugh

Final Resolution: Motion Carries

Yes: Edward Nurre, William Wappner, Jon Rettig and Jill Pugh

Mr. Rettig invited Mr. David Ingram, Mr. Sloan Spaulding, and Mr. Drew Piersol to join the Board in its executive session. Mr. Rettig asked that Ms. Christie Limbert and Ms. Lee Bayer to remain.

The Board entered executive session at 11:04 a.m.

The Board reconvened to its regular meeting at 11:39 a.m.

Mr. Rettig announced that all board members returned from executive session and were present.

President's Report

- Mr. Jon Rettig reported on his attendance to Ohio Funeral Directors Association (OFDA) Masters Training Seminar on February 28, 2018. He added that it was a good program that was well attended. Mr. Rettig expressed thanks to Ms. Linda Clark for presenting with him.
- Mr. Rettig informed that he will be representing the Board at future Master Training Seminars to be held July 7 and October 23, 2018.
- Mr. Rettig reminded all the annual preneed funeral contract report form is due to the board office with a postmark mailing date on or before March 30, 2018.

Consideration of the February 21, 2018 Board Meeting Minutes

Mr. Edward Nurre made a motion for the Board to approve the February 21, 2018 Board Meeting Minutes as presented.

Motion by Edward Nurre, second by William Wappner

Final Resolution: Motion Carries

Yes: Edward Nurre, William Wappner, Jon Rettig and Jill Pugh

Consideration of the February 21, 2018 Education and Examination Committee Minutes

Mr. Edward Nurre made a motion for the Board to approve the February 21, 2018

Education and Examination Committee Meeting Minutes as presented.

Motion Edward Nurre, second by Jill Pugh

Final Resolution: Motion Carries

Yes: Edward Nurre, William Wappner, Jon Rettig and Jill Pugh

Licensure

Mr. Jon Rettig read aloud the list of names to be licensed.

Mr. Rettig acknowledged that the name of Mr. Carl E. Kirby, Jr was included on the list of applicants to be licensed and in attendance of the meeting.

Mr. Jon Rettig made a motion for the Board to approve the applications of individuals recommended for licensure.

Motion by Jon Rettig, second by Edward Nurre

Final Resolution: Motion Carries

Yes: Edward Nurre, William Wappner, Jon Rettig and Jill Pugh

Mr. Rettig congratulated Mr. Kirby on earning his licenses. All in attendance of the meeting joined in applause for his achievement.

Mr. Rettig stated the registrations and certifications listed were information only and needed no motion.

Mr. Rettig read aloud the list of names of facilities to be licensed and facility name changes.

Ms. Linda Clark informed the Board there was an error with the name of one funeral home included on the list of new facilities. She announced that funeral home license number FH.003562 should read "Porter-Qualls-Freeman."

Mr. Edward Nurre made a motion for the Board to approve ratification of facility licenses as presented.

Motion by Edward Nurre, second by William Wappner

Final Resolution: Motion Carries

Yes: Edward Nurre, William Wappner, Jon Rettig and Jill Pugh

Mr. William Wappner requested Ms. Clark to include the name of the new actual in charge of the funeral home on future lists of applicants.

Mr. David Ingram informed on receiving a request for approval of a crematory facility application from Mr. Poul Lemasters, Esq. on behalf of Paul Hummel. The request involves a physical relocation of Mr. Hummel's crematory. Mr. Ingram recommended approval pending conditions. There was discussion among the board.

Mr. Jon Rettig made a motion to approve the new facility application and name change pending.

Motion by Jon Rettig, second by Edward Nurre

Final Resolution: Motion Carries

Yes: Edward Nurre, William Wappner, Jon Rettig and Jill Pugh

Continuing Education

Ms. Jill Pugh reported that the Committee on Continuing Education and Examinations reviewed the continuing education programs submitted for approval and had no issues to report to the Board. She added that the committee also discussed reviewing examination questions as laws and rules change to insure that content is current.

Ms. Jill Pugh made a motion for the Board to adopt a policy on reviewing testing questions by board committee as necessary.

Motion by Jill Pugh, second by Edward Nurre

Final Resolution: Motion Carries

Yes: Edward Nurre, William Wappner, Jon Rettig and Jill Pugh

Ms. Jill Pugh made a motion for the Board to adopt amendments to proposed rules recently submitted to JCARR concerning OAC 4717-9, Continuing Education.

Motion by Jill Pugh, second by Edward Nurre

Final Resolution: Motion Carries

Yes: Edward Nurre, William Wappner, Jon Rettig and Jill Pugh

Ms. Jill Pugh made a motion for the Board to approve the two applications for a 50 Years of Licensure Exemption of the continuing education requirement and the individual application for a Two-Year Waiver of the continuing education requirement as presented.

Motion by Jill Pugh, second by Edward Nurre

Final Resolution: Motion Carries

Yes: Edward Nurre, William Wappner, Jon Rettig and Jill Pugh

Mr. Jon Rettig made a motion for the Board to approve the applications for continuing

education programs as presented.

Motion by Jon Rettig, second by Jill Pugh

Final Resolution: Motion Carries

Yes: Edward Nurre, William Wappner, Jon Rettig and Jill Pugh

Mr. Edward Nurre questioned if there were any applications from individuals for out-of-state continuing education programs as the agenda indicated. Mr. David Ingram stated there were no individual applications for out-of-state continuing education programs for consideration.

Compliance

Mr. Jon Rettig read aloud the list of compliance cases recommended for closure.

Mr. Edward Nurre made a motion for the Board to approve the list of compliance cases recommended for closure.

Motion by Edward Nurre, second by Jon Rettig

Final Resolution: Motion Carries

Yes: Edward Nurre, William Wappner, Jon Rettig and Jill Pugh

Ms. Christie Limbert, board counsel, read aloud key terms of Settlement Agreement #1.

Mr. David Ingram expressed thanks to Ms. Limbert for her time and effort involved with obtaining the settlement.

Mr. Jon Rettig made a motion for the Board to ratify Settlement Agreement #1.

Motion by Jon Rettig, second by Edward Nurre

Final Resolution: Motion Carries

Yes: Edward Nurre, William Wappner, Jon Rettig and Jill Pugh

Post-meeting unredacted information: The settlement agreement was between the State of Ohio Board of Embalmers and Funeral Directors and Terry J. Adkins, license no. DUAL.009082, of Portsmouth, Ohio concerning compliance cases nos. 2017-1700034 and 2017-1700041.

Mr. Jon Rettig expressed gratitude to Ms. Limbert for holding licensees accountable and reducing the once excessive backlog of compliance cases.

Mr. Jon Rettig made a motion for the Board to rescind the Notice of Opportunity for Hearing issued to Ms. Diane Shafer.

Motion by Jon Rettig, second by William Wappner
Final Resolution: Motion Carries
Yes: Edward Nurre, William Wappner, Jon Rettig and Jill Pugh

Mr. Rettig stated that the board office will soon review and evaluate its processes concerning applications submitted to the board.

Mr. Jon Rettig suggested the board members who will conduct apprentice interviews today to check with Ms. Linda Clark on identifying their rooms.

Mr. Rettig asked the Board if there were any further business or questions before adjournment. Mr. David Ingram responded with a request for all the board members to meet in his office after the conclusion of apprentice interviews to view the state's mandatory Sexual Harassment Awareness Training interactive video.

3. Adjournment

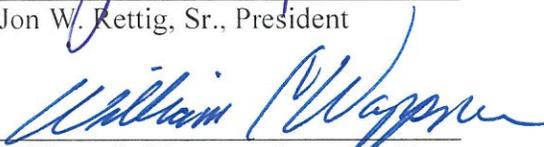
Ms. Jill Pugh made a motion to adjourn the meeting.

Motion by Jill Pugh, second by Jon Rettig
Final Resolution: Motion Carries
Yes: Edward Nurre, Jill Pugh, Jon Rettig and William Wappner

March 28, 2018 Meeting of the Board adjourned at 12:11 p.m.



Jon W. Rettig, Sr., President



William C. Wappner, Secretary-Treasurer

Attachments

March 2018 Board Meeting

Initial licenses approved

License Number	Name	City
Dual.009782	Brehm, Robert K	Wausen
Dual.009783	Clark, Laura M	Toledo
Dual.009784	Gustin, Joseph B	Piqua
Dual.009785	Jordan, Zoe'e A	Toledo
Dual.009786	Kirby Jr, Carl E	Cleveland
Fd.009921	McBeth, Nathan R	Marion
Fd.009922	Rousculp, Charles D	Akron
Dual.009787	Wiget, Julia M	W Portsmouth
Dual.009788	Woofter, James B	Newton Falls

March Board Meeting - Facilities

New facility licenses and Closings

Type of Facility and #	Firm Title	Location	Reason
FH.003557	Marc F. Burr Funeral Service	Mentor	New
FH.003558	Cleveland Cremation	Parma	New
FH.003559	Conley & Vanden Berg FH	Youngstown	New
FH.003337	Conley & Vanden Berg FH	Youngstown	Closed
FH.003560	Feehan-Rodenberger FH	Deshler	New
FH.002907	Rodenberger FH	Deshler	Closed
FH.003561	Goebel FH & Crem. Services	Crooksville	New
FH.000888	Goebel FH & Crem. Services	Crooksville	Closed
FH.003562	Porter-Qualls-Freeman	Springfield	New
FH.003026	Porter-Qualls-Robinson	Springfield	Closed
FH.003563	Shriver-Allison-Courtley-Weller-King	Youngstown	New
FH.000760	Shriver-Allison-Courtley-Weller-King	Youngstown	Closed
FH.003564	Swart Funeral Home	W Carrollton	New
FH.003299	Swart & Wolfe FH, Inc	W Carrollton	Closed
FH.003565	Thompson, Hall & Jordan FH	Forest Park	New
FH.002375	Thompson, Hall & Jordan FH	Forest Park	Closed

Funeral Home Name Change

FH Number	Firm Title		Location
FH.003387	W.E. Lusain FH and Crematory	New Firm Title	Dayton
FH.003387	Young-Lusain FH and Crematory	Old Firm Title	Dayton

No Motion – March 2018

Individuals issued Registration in Feb '18

Type	Name	City
Dual	Barnett, Joseph	N Bloomfield
Dual	Braunlin, Katherine	Madeira
Dual	Donahue, Haley	Eldorado
FD	Franklin, Nicosia	Mansfield
Dual	Graehling, Lindsey	Mentor
Dual	Hogenkamp, Michael	Coldwater
Dual	Kendall, Christina	Mansfield
Dual	Linn, Gregory	Ironton
Dual	Nienberg, Travis	Columbus
Dual	Oehlers, Alexa	Chardon
Dual	Stoner, Taylor	Bellbrook
Dual	Strickland, Jessica	Xenia
FD	Ulery, Pam	Loveland
Dual	Webb, Brittany	Dayton
FD	Weinstein, Daniel	Fostoria

Individuals Certified as an Apprentice in Feb '18

Type	Name	Funeral Home	City
Dual	Hogenkamp, Mike	NJ Hogenkamp	Coldwater
Dual	Kendall, Christina	Wappner FD & Crem.	Mansfield
Dual	Linn, Gregory	Phillips FH	Ironton
Dual	Nienberg, Travis	Edwards FS	Columbus
Fd	Pfeil, Iva	Pfeil Funeral Home	Sandusky
Dual	Webb, Brittany	Tobias FH	Dayton
Fd	Weinstein, Daniel	Hoening & Son FH	Fostoria

2018 CE PROGRAMS APPROVED IN JANUARY - MARCH

The course numbers are labeled depending on the location of the program. The first number of the program number will indicate its location based on the map to the right. Program numbers beginning with 0- are online programs, program numbers beginning with 6- are out- of-state programs.



Provider Name	Contact	Phone	Location Course Number	Course Name	Hours	Program Date
AMY L. BILLA, MA, LSW	Amy L. Billa, MA, LSW	828-413-7672	3-125child	Grief and Children: Strategies for the Journey	3	1/25/2018
AMY L. BILLA, MA, LSW	Amy L. Billa, MA, LSW	828-413-7672	3-125soul	Soul Injury: Liberating Unmourned Loss and Unforgiven Guilt	2	1/25/2018
BALIN AND ASSOCIATES	Marcella Balin	937-478-4958	2-412stres	Lets Undress Stress	6	4/12/2018
BALIN AND ASSOCIATES	Marcella Balin	937-478-4958	4-410stres	Lets Undress Stress	6	4/10/2018
BALIN AND ASSOCIATES	Marcella Balin	937-478-4958	2-315abus	Substance Abuse: Awareness and Insights	6	3/15/2018
BALIN AND ASSOCIATES	Marcella Balin	937-478-4958	4-313abus	Substance Abuse: Awareness and Insights	6	3/13/2018
BALIN AND ASSOCIATES	Marcella Balin	937-478-4958	2-221ruff	Who Ruffles Your Feathers	6	2/21/2018
BATESVILLE CASKET COMPANY	Dave Shank	812-931-5538	4-419	Out of Order Funeral Elements	3	4/19/2018
BATESVILLE CASKET COMPANY	Dave Shank	812-931-5538	4-419rule	The Funeral Rule	2	4/19/2018
BATESVILLE CASKET COMPANY	Dave Shank	812-931-5538	4-419tour	Plant Tour	1	4/19/2018
BATESVILLE CASKET COMPANY	Dave Shank	812-934-7557	4-425inves	Invest in the Relationship	2	4/25/2018
BATESVILLE CASKET COMPANY	Dave Shank	812-934-7557	4-424why	Setting a New Standard: Living the Why	2	4/24/2018
BATESVILLE CASKET COMPANY	Dave Shank	812-934-7557	4-424crem	The Cremation Arrangement	4	4/24/2018
BUCKEYE STATE FUNERAL DIRECTORS & EMBALMERS	Arlene J. Lawrence		3-331rules	Robert s Rules of Order understanding of Parliamentarian	3	3/31/2018
BUSCH FUNERAL AND CREMATORY SERVICE	J Mark Busch	216-749-7450	2-518fami	A Look Inside the Family System: What We Don t Know and What We Need to K	6	5/18/2018
BUSCH FUNERAL AND CREMATORY SERVICE	J Mark Busch	216-749-7450	2-517fami	A Look Inside the Family System: What We Don t Know and What We Need to K	6	5/17/2018
CENTRAL INSTITUTE FOR EDUCATIONAL ADVANCEMENT	Joel L. Getts	937-572-8636	4-321emo	The Emotions and Reality of Grief	3	3/21/2018
CENTRAL OHIO FUNERAL DIRECTORS ASSOCIATION	Barry Griffith	614-224-6105	3-424digi	Surviving and Thriving in Today s Digital Age	2	4/24/2018
CENTRAL OHIO FUNERAL DIRECTORS ASSOCIATION	Barry Griffith	614-224-6105	3-313estat	Family Needs in Estate Planning and End of Life Issues: 2018 Update	2	3/13/2018
CENTRAL OHIO FUNERAL DIRECTORS ASSOCIATION	Barry Griffith	614-224-6105	3-220enga	Engaging and Educating Today	2	2/20/2018
CINCINNATI COLLEGE OF MORTUARY SCIENCE	Teresa Dutko	513-618-1928	4-420coop	CCMS BMS Co-op	4	4/20/2018
CLARK GRAVE VAULT	William Costello	614-294-3761	3-516memo	Tour & Protecting Memories Program	3	5/16/2018
CLARK GRAVE VAULT	William Costello	614-294-3761	3-418memo	Tour & Protecting Memories Program	3	4/18/2018
CORNERSTONE OF HOPE	Amy Mitchell	216-524-4673	2-328trans	Transforming Loss Finding Potential for Growth	2	3/28/2018
CORNERSTONE OF HOPE	Julia Ellifritt	216-524-3787	2-328trans	Transforming Loss Finding Potential for Growth	2	3/28/2018
CUYAHOGA FUNERAL DIRECTORS ASSOCIATION	Tina Girod	440-728-0003	2-227unit	United Consumer Financial Services	3	2/27/2018
CUYAHOGA FUNERAL DIRECTORS ASSOCIATION	Tina Girod	440-728-0003	2-130deal	Cleveland Plain Dealer Death Notice Emergency Meeting	3	1/30/2018
DOUG ALLEN	Doug Allen	(740) 532-5913	5-403vault	Tri-State Vault Spring Seminar	6	4/3/2018

EMBALMERS ASSOCIATION OF CLEVELAND	Steven R Shopp	440-842-0875	2-322dog	Hugs & Tears with Therapy Dogs in Funeral Home	3	3/22/2018
EMBALMERS ASSOCIATION OF CLEVELAND	Steven R Shopp	440-842-0875	2-118holi	Post-Holiday Stress	3	1/18/2018
FAIRHOPE HOSPICE AND PALLIATIVE CARE INC.	Karen Chamberlain	740-654-7077	3-418prol	Helping Families Through Unexpected or Prolonged Grief	6	4/18/2018
FIRELANDS FUNERAL DIRECTORS ASSOCIATION	David F Koch	419-526-1070	1-419secur	Are You Secure	2	4/19/2018
FIRELANDS FUNERAL DIRECTORS ASSOCIATION	David F Koch	419-526-1070	1-315hono	Helping you to Honor Your Families	2	3/15/2018
FIRELANDS FUNERAL DIRECTORS ASSOCIATION	David F Koch	419-526-1070	1-222monu	The Future of Monuments	2	2/22/2018
FIRELANDS FUNERAL DIRECTORS ASSOCIATION	David F Koch	419-526-1070	1-125memo	Memory Care	2	1/25/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-420ritu	Bringing Ritual to Cremation Arranging	1	4/20/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-420crem	Cremation Yesterday, Today and Tomorrow: Change Opportunity	1	4/20/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-420trans	Transforming Death Care Education	1	4/20/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-420arlin	The History of Arlington National Cemetery & Memorial Day	1	4/20/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-420sued	Something Went Wrong... You ve Been Sued, Now What	1	4/20/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-419crem	Cremation Yesterday, Today and Tomorrow: Change Opportunity	1	4/19/2018
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FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-418trans	Transforming Death Care Education	1	4/18/2018
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FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-417sued	6-327sued - Something Went Wrong... You ve Been Sued, Now What	1	4/17/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-417arlin	The History of Arlington National Cemetery & Memorial Day	1	4/17/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-417trans	Transforming Death Care Education	1	4/17/2018
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FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-329ritu	Bringing Ritual to Cremation Arranging	1	3/29/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-329crem	Cremation Yesterday, Today and Tomorrow: Change Opportunity	1	3/29/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-329trans	Transforming Death Care Education	1	3/29/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-329arlin	The History of Arlington National Cemetery & Memorial Day	1	3/29/2018
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FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-328crem	Cremation Yesterday, Today and Tomorrow: Change Opportunity	1	3/28/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-328ritu	Bringing Ritual to Cremation Arranging	1	3/28/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-328sued	Something Went Wrong... You ve Been Sued, Now What	1	3/28/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-328arlin	The History of Arlington National Cemetery & Memorial Day	1	3/28/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-328trans	Transforming Death Care Education	1	3/28/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-327ritu	Bringing Ritual to Cremation Arranging	1	3/27/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-327crem	Cremation Yesterday, Today and Tomorrow: Change Opportunity	1	3/27/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-327trans	Transforming Death Care Education	1	3/27/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6327arlin	The History of Arlington National Cemetery & Memorial Day	1	3/27/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-327sued	Something Went Wrong... You ve Been Sued, Now What	1	3/27/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-207seco	2018 Mid-Winter Conference: Second Session	6	2/7/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-206firs	2018 Mid-Winter Conference: First Session	6	2/6/2018
FUNERAL DIRECTORS ASSOCIATION OF NW OHIO INC	Carter Neff	419-494-4487	1-416oper	Current Issues for Funeral Home Operations	2	4/16/2018
FUNERAL DIRECTORS ASSOCIATION OF NW OHIO INC	Carter Neff	419-494-4487	1-319fini	FUNERAL SERVICE FINANCING	2	3/19/2018
FUNERAL DIRECTORS ASSOCIATION OF NW OHIO INC	Carter Neff	419-494-4487	1-219prob	Probate Court Procedures and Proceedings Funeral Industry	2	2/19/2018

GREATER CINCINNATI FUNERAL SERVICE ASSOC DIST 5	Jackie Hahn	513-518-7001	4-605enga	Engaging & Educating Today s Funeral Consumer	2	6/5/2018
GREATER CINCINNATI FUNERAL SERVICE ASSOC DIST 5	Jackie Hahn	513-518-7001	6-510tech	The Dodge Technical Seminar	9	5/10/2018
GREATER CINCINNATI FUNERAL SERVICE ASSOC DIST 5	Jackie Hahn	513-518-7001	4-417cere	A Place To Go Where Ceremonies Matter	2	4/17/2018
GREATER LORAIN FUNERAL DIRECTORS ASSOCIATION	Charles Duke	440-926-2048	2-130vet	Veterans Benefits	3	1/30/2018
GREATER MONTGOMERY COUNTY FUNERAL DIRECTORS ASSOC	Gary L. Heller	937-275-7434	4-516young	Too Young to Grieve	2	5/16/2018
GREATER MONTGOMERY COUNTY FUNERAL DIRECTORS ASSOC	Gary L. Heller	937-275-7434	4-418fina	Funeral Financing	2	4/18/2018
GREATER MONTGOMERY COUNTY FUNERAL DIRECTORS ASSOC	Gary L. Heller	937-275-7434	4-314enga	Engaging and Educating Todays Funeral Consumer	2	3/14/2018
GROFF FUNERAL HOME	Kara Groff	419-626-3632	1-321osha1	OSHA Safety Part 1	2	3/21/2018
GROFF FUNERAL HOME	Kara Groff	419-626-3632	1-221osha1	OSHA Safety Part 1	2	2/21/2018
GROFF FUNERAL HOME	Kara Groff	419-626-3632	1-221osha2	OSHA Safety Part 2	2	2/21/2018
INSIGHT INSTITUTE	Glenda Stansbury	405-810-9501	6-1012cele	Certified Funeral Celebrant Training	17	10/12/2018
INSIGHT INSTITUTE	Glenda Stansbury	405-810-9501	6-924cele	Certified Funeral Celebrant Training	17	9/24/2018
INSIGHT INSTITUTE	Glenda Stansbury	405-810-9501	6-815cele	Certified Funeral Celebrant Training	17	8/15/2018
INSIGHT INSTITUTE	Glenda Stansbury	405-810-9501	6-0808cele	Certified Funeral Celebrant Training	17	8/8/2018
INSIGHT INSTITUTE	Glenda Stansbury	405-810-9501	6-720cele	Certified Funeral Celebrant Training	17	7/20/2018
INSIGHT INSTITUTE	Glenda Stansbury	405-810-9501	6-717cele	Certified Funeral Celebrant Training	17	7/17/2018
INSIGHT INSTITUTE	Glenda Stansbury	405-810-9501	6-416cele	Certified Funeral Celebrant Training	17	4/16/2018
INSIGHT INSTITUTE	Glenda Stansbury	405-810-9501	6-409cele	Certified Funeral Celebrant Training	17	4/9/2018
INSIGHT INSTITUTE	Glenda Stansbury	405-810-9501	6-307cele	Certified Funeral Celebrant Training	17	3/7/2018
INSIGHT INSTITUTE	Glenda Stansbury	405-810-9501	6-226cele	Certified Funeral Celebrant Training	17	2/26/2018
INTERNATIONAL CEMETERY, CREMATION AND FUNERAL ASSO	Daniel Osorio	703-391-8400	6-418expo	2018 ICCFA Annual Convention & Exposition	13	4/18/2018
INTERNATIONAL CEMETERY, CREMATION AND FUNERAL ASSO	Daniel Osorio	703-391-8400	1-321oper	Crematory Operator Certification Class	7	3/21/2018
INTERNATIONAL CEMETERY, CREMATION AND FUNERAL ASSO	Daniel Osorio	703-391-8400	6-112sales	2018 Wide World of Sales	10	1/12/2018
INTERNATIONAL ORDER OF THE GOLDEN RULE	Jessica A. Smith	800-637-8030 X 110	6-404conf	2018 Annual Conference & Solution Center	9	4/4/2018
INTERNATIONAL ORDER OF THE GOLDEN RULE	Jessica A. Smith	800-637-8030 X 110	0-328opio	Opioid Epidemic How Funeral Directors Can Respond	1	3/28/2018
INTERNATIONAL ORDER OF THE GOLDEN RULE	Jessica A. Smith	800-637-8030 X 110	0-328opi	Opioid Epidemic How Funeral Directors Can Respond	1	3/28/2018
INTERNATIONAL ORDER OF THE GOLDEN RULE	Jessica A. Smith	800-637-8030 X 110	0-0328ways	4 Ways to Woo Cremation Families	1	3/28/2018
INTERNATIONAL ORDER OF THE GOLDEN RULE	Jessica A. Smith	800-637-8030 X 110	0-328harn	Harness the Power of Online Review Sites to Better Serve Families	1	3/28/2018
KATES-BOYLSTON PUBLICATIONS	Thomas Parmalee	732-730-2586	6-928summ	Cremation Innovations Summit	6	9/28/2018
KATES-BOYLSTON PUBLICATIONS	Thomas Parmalee	732-730-2586	6-504summ	Cremation Innovations Summit	6	5/4/2018
LEE BARRINGER	Lee Barringer	204-952-7741	0-301iden	Business Identity	3	3/1/2018
LEE BARRINGER	Lee Barringer	204-952-7741	0-301shop	The Shopper	3	3/1/2018
LEE BARRINGER	Lee Barringer	204-952-7741	0-301habi	Habits of Effective Embalmers	3	3/1/2018
LEE BARRINGER	Lee Barringer	204-952-7741	0-301fake	Cannot Fake Authenticity	3	3/1/2018
LEE BARRINGER	Lee Barringer	204-952-7741	0-301reli	Religious Neutrality	3	3/1/2018
LEE BARRINGER	Lee Barringer	204-952-7741	0-301worl	World Religions	3	3/1/2018
LISA LISTON	Lisa Liston	513-861-3100	3-313save	Operation Save (Suicide Prevention)	1	3/13/2018
MAHONING-TRUMBULL & COLUMBIANA FUNERAL DIR ASSOC	MAHONING-TRUMBULL & COLUMBIANA FUNER	330-534-1955	2-405unit	United Consumer Financial Services Company	2	4/5/2018
MAHONING-TRUMBULL & COLUMBIANA FUNERAL DIR ASSOC	ANTHONY J QU AHLIERO JR	330-750-1321	2-405unit	United Consumer Financial Services Company	2	4/5/2018
MAHONING-TRUMBULL & COLUMBIANA FUNERAL DIR ASSOC	MAHONING-TRUMBULL & COLUMBIANA FUNER	330-534-1955	2-207estat	Estate Planning Basics	1	2/7/2018
MAHONING-TRUMBULL & COLUMBIANA FUNERAL DIR ASSOC	ANTHONY J QU AHLIERO JR	330-750-1321	2-207estat	Estate Planning Basics	1	2/7/2018
MAHONING-TRUMBULL & COLUMBIANA FUNERAL DIR ASSOC	MAHONING-TRUMBULL & COLUMBIANA FUNER	330-534-1955	2-207insu	Funeral and Insurance - Simular Worlds	1	2/7/2018
MAHONING-TRUMBULL & COLUMBIANA FUNERAL DIR ASSOC	ANTHONY J QU AHLIERO JR	330-750-1321	2-207insu	Funeral and Insurance - Simular Worlds	1	2/7/2018
MKJ MARKETING	Krystal Casey	727-524-8100	0-226summ	2018 Marketing Summit	13	2/26/2018
NATIONAL FUNERAL DIRECTORS AND MORTICIANS ASSOC.	Cornell Robinson-Carroll	770-969-0064	6-424ada	ADA Compliance	1	4/24/2018
NATIONAL FUNERAL DIRECTORS AND MORTICIANS ASSOC.	Cornell Robinson-Carroll	770-969-0064	6-423diver	Diversity & Inclusion	1	4/23/2018
NATIONAL FUNERAL DIRECTORS AND MORTICIANS ASSOC.	Cornell Robinson-Carroll	770-969-0064	6-423Tax	Funeral Home & The Tax Law	2	4/23/2018

NATIONAL FUNERAL DIRECTORS ASSOCIATION	NATIONAL FUNERAL DIRECTORS ASSOCIATION	262-814-1568	6-628cpc	Certified Preplanning Consultant (CPC) Program	8	6/28/2018
NATIONAL FUNERAL DIRECTORS ASSOCIATION	NATIONAL FUNERAL DIRECTORS ASSOCIATION	262-814-1568	0-0517wint	Online- Why Your families Should Witness Cremation	1	5/17/2018
NATIONAL FUNERAL DIRECTORS ASSOCIATION	NATIONAL FUNERAL DIRECTORS ASSOCIATION	262-814-1568	6-517arts	2018 NFDA Embalming Arts Seminar	9	5/17/2018
NATIONAL FUNERAL DIRECTORS ASSOCIATION	NATIONAL FUNERAL DIRECTORS ASSOCIATION	262-814-1568	0-503staff	Online All-Staff Annual FTC Funeral Rule Review	2	5/3/2018
NATIONAL FUNERAL DIRECTORS ASSOCIATION	NATIONAL FUNERAL DIRECTORS ASSOCIATION	262-814-1568	6-426cpc	Certified Preplanning Consultant (CPC) Program	8	4/26/2018
NATIONAL FUNERAL DIRECTORS ASSOCIATION	NATIONAL FUNERAL DIRECTORS ASSOCIATION	262-814-1568	0-419green	Green Perspectives from Two Generations	1	4/19/2018
NATIONAL FUNERAL DIRECTORS ASSOCIATION	NATIONAL FUNERAL DIRECTORS ASSOCIATION	262-814-1568	6-415digi	Digital Marketing Done Right The Secret to Getting 5 to 50 New Calls	1	4/15/2018
NATIONAL FUNERAL DIRECTORS ASSOCIATION	NATIONAL FUNERAL DIRECTORS ASSOCIATION	262-814-1568	6-415pass	Passion 8 Steps to Reignite Yours	1	4/15/2018
NATIONAL FUNERAL DIRECTORS ASSOCIATION	NATIONAL FUNERAL DIRECTORS ASSOCIATION	262-814-1568	6-415ph	The pH Shift	1	4/15/2018
NATIONAL FUNERAL DIRECTORS ASSOCIATION	NATIONAL FUNERAL DIRECTORS ASSOCIATION	262-814-1568	6-414rsvp	RSVP I will See you at My Living Funeral	3	4/14/2018
NATIONAL FUNERAL DIRECTORS ASSOCIATION	NATIONAL FUNERAL DIRECTORS ASSOCIATION	262-814-1568	6-414conc	Providing Concierge Service	1	4/14/2018
NATIONAL FUNERAL DIRECTORS ASSOCIATION	NATIONAL FUNERAL DIRECTORS ASSOCIATION	262-814-1568	6-414kids	Funerals Build Resilient Kids	1	4/14/2018
NATIONAL FUNERAL DIRECTORS ASSOCIATION	NATIONAL FUNERAL DIRECTORS ASSOCIATION	262-814-1568	0-405youth	The Importance of Youth at Funerals	1	4/5/2018
NATIONAL FUNERAL DIRECTORS ASSOCIATION	NATIONAL FUNERAL DIRECTORS ASSOCIATION	262-814-1568	0-329haras	Sexual Harassment in the Workplace	1	3/29/2018
NATIONAL FUNERAL DIRECTORS ASSOCIATION	NATIONAL FUNERAL DIRECTORS ASSOCIATION	262-814-1568	0-322opio	Online - Awareness and Response for the Opioid Crisis	1	3/22/2018
NATIONAL FUNERAL DIRECTORS ASSOCIATION	NATIONAL FUNERAL DIRECTORS ASSOCIATION	262-814-1568	6-312ment	Meet the Mentors	10	3/12/2018
NATIONAL FUNERAL DIRECTORS ASSOCIATION	NATIONAL FUNERAL DIRECTORS ASSOCIATION	262-814-1568	0-308purs	Pursuit of Excellence Best Practice Panel	1	3/8/2018
NATIONAL FUNERAL DIRECTORS ASSOCIATION	NATIONAL FUNERAL DIRECTORS ASSOCIATION	262-814-1568	6-208crem	Cremation Conference	8	2/24/2018
NATIONAL FUNERAL DIRECTORS ASSOCIATION	NATIONAL FUNERAL DIRECTORS ASSOCIATION	262-814-1568	0-0222va	VA Update Preneed, Benefits & Memorialization	1	2/22/2018
NATIONAL FUNERAL DIRECTORS ASSOCIATION	NATIONAL FUNERAL DIRECTORS ASSOCIATION	262-814-1568	0-208dna	DNA Preservation for Funeral Professionals	1	2/8/2018
NATIONAL FUNERAL DIRECTORS ASSOCIATION	NATIONAL FUNERAL DIRECTORS ASSOCIATION	262-814-1568	0-0125post	Post-it, Pause, and Prevail: Self-care for the Funeral Professional	1	1/25/2018
OHIO EMBALMERS ASSOCIATION	David G Hicks	513-384-7846	2-502oea	OEA EAC Spring Seminar	6	5/2/2018
OHIO EMBALMERS ASSOCIATION	David G Hicks	513-384-7846	4-307wint	OEA Winter Seminar	6	3/7/2018
OHIO FUNERAL DIRECTORS ASSOC #16	Daniel T. Skivolocke	330-823-2159	2-419enga	Engaging and Educating Today s Consumer	2	4/19/2018
OHIO FUNERAL DIRECTORS ASSOC #16	Daniel T. Skivolocke	330-823-2159	2-015amis	Merchandising Customized Funeral Products Amish Handcrafted Caskets & Urns	2	2/15/2018
OHIO FUNERAL DIRECTORS ASSOC DIST #10	Dawn Scott Little	740-353-4161	4-405enga	Engaging and Educating Today s Funeral Consumer	2	4/5/2018
OHIO FUNERAL DIRECTORS ASSOC DIST #10	Dawn Scott Little	740-353-4161	4-405digi	Surviving and Thriving in Todays Digital Age	2	4/5/2018
OHIO FUNERAL DIRECTORS ASSOC DIST #12	Randy A. Borkoski	740-942-3449	5-412unit	United Consumer Financial Services	2	4/12/2018
OHIO FUNERAL DIRECTORS ASSOC DIST #13	Paul Nestor	740-452-5494	5-320surv	Engaging and Educating Today s Funeral Customer Surviving Digital Age	4	3/20/2018
OHIO FUNERAL DIRECTORS ASSOC DISTRICT 1	Becky Krill	419-298-2329	1-328stres	Understanding the Physiology of Stress and Coping	2	3/28/2018
OHIO FUNERAL DIRECTORS ASSOCIATION	Diana Carpenter	614-486-5339	3-524day3	OFDA 138th Convention Day 3	3	5/24/2018
OHIO FUNERAL DIRECTORS ASSOCIATION	Diana Carpenter	614-486-5339	3-523day2	OFDA 138th Convention Day 2	12	5/23/2018
OHIO FUNERAL DIRECTORS ASSOCIATION	Diana Carpenter	614-486-5339	3-522board	Board of Directors Meeting	2	5/22/2018
OHIO FUNERAL DIRECTORS ASSOCIATION	Diana Carpenter	614-486-5339	3-522day1	OFDA 138th Convention Day 1	7	5/22/2018
OHIO FUNERAL DIRECTORS ASSOCIATION	Diana Carpenter	614-486-5339	3-521why	Why it Matters Embalming for Restoration and Special Situations	4	5/21/2018
OHIO FUNERAL DIRECTORS ASSOCIATION	Diana Carpenter	614-486-5339	3-213cert	Crematory Operator Certification	7	2/13/2018
OHIO FUNERAL DIRECTOR'S ASSOCIATION - 3RD DISTRICT	Jon Neeper	419-303-2398	1-322fina	Funeral Financing - Helping Families Provide	2	3/22/2018
OHIO FUNERAL DIRECTORS ASSOCIATION #11	Tim King	513-722-2430 x2	4-425fina	Family Financing for Ohio Funeral Homes	1	4/25/2018
OHIO FUNERAL DIRECTORS ASSOCIATION #11	Tim King	513-722-2430 x2	4-425impro	Improving Funeral Home Cash Flow	1	4/25/2018
OHIO FUNERAL DIRECTORS ASSOCIATION #11	Tim King	513-722-2430 x2	4-221enga	Engaging and Educating Todays Funeral Consumer	2	2/21/2018
OHIO FUNERAL DIRECTORS ASSOCIATION #4	Brad Bryant	513-422-5404	4-425life	Embalming The Life and Death of John Hunter	2	4/25/2018
OHIO FUNERAL DIRECTORS ASSOCIATION DISTRICT 8	David M. Moore	330-376-4251	2-419drug	Summit County Community Partnership Drug Disposal	2	4/19/2018
OHIO FUNERAL DIRECTORS ASSOCIATION DISTRICT 8	David M. Moore	330-376-4251	2-322cath	Catholic Cemetery Updates policies procedures and natural burials	2	3/22/2018
OSHA COMPLIANCE SERVICES	Paul H Conrad	419-868-7270	1-308osha	Practical Application of OSHA Standards for the Funeral Home	3	3/8/2018
OSHA COMPLIANCE SERVICES	Paul H Conrad	419-868-7270	1-222osha	Practical Application of OSHA Standards for the Funeral Home	3	2/22/2018
OSHA COMPLIANCE SERVICES	Paul H Conrad	419-868-7270	2-214osha	Practical Application of OSHA Standards for the Funeral Home	3	2/14/2018
OSHA COMPLIANCE SERVICES	Paul H Conrad	419-868-7270	6-1206osha	OSHA Compliance Services	3	12/6/2017

PITTSBURGH INSTITUTE OF MORTUARY SCIENCE	Eugene C. Ogradnik	412-362-8500	6-316fluid	Embalming Fluid 101	6	3/16/2018
ROBIN HEPPPELL	Robin Hepppell	250-744-3595	0-425seo	Do-It-Yourself SEO & Google Optimization for Funeral Directors	3	4/25/2018
ROBIN HEPPPELL	Robin Hepppell	250-744-3595	0-425face	Do-It-Yourself Facebook & Social Media Marketing for Funeral Directors	3	4/25/2018
SAFETY & ENVIRONMENTAL SOLUTIONS	Safety & Environmental Solutions	614-404-3384	2-418osha	Annual OSHA Refresher Training	3	4/18/2018
SELECTED INDEPENDENT FUNERAL HOMES	Stefanie Favia	847-236-9401	6-425sum	2018 Spring Management Summit	7	4/25/2018
THE DODGE COMPANY	Sally L. Belanger	207-406-2703	6-119tech	2018 Dodge Technical Seminar	9	11/9/2018
THE DODGE COMPANY	Sally L. Belanger	207-406-2703	6-1108tech	2018 Dodge Technical Seminar	9	11/8/2018
THE DODGE COMPANY	Sally L. Belanger	207-406-2703	6-510tech	2018 Dodge Technical Series	9	5/10/2018
TRI COUNTY FUNERAL DIRECTORS	Tri County Funeral Directors	740-335-6078	4-619orc	Changes to the ORC Chapter 4717 and OFDA Updates	2	6/19/2018
TRI COUNTY FUNERAL DIRECTORS	Tri County Funeral Directors	740-335-6078	4-417cath	The Catholic Funeral	2	4/17/2018
TRI COUNTY FUNERAL DIRECTORS	Tri County Funeral Directors	740-335-6078	4-228shoo	Workplace Violence and Active Shooter	2	2/28/2018
TRI-COUNTY FUNERAL DIRECTORS ASSOC	Robert L Smith	330-852-2141	2-314flu	Flu Epidemic and Number of Related Deaths	2	3/14/2018
TRI-COUNTY FUNERAL DIRECTORS ASSOC - DISTRICT 19	Mitchell W. Babcock	440- 942-1122	2-220cele	A Celebration of Life	2	2/20/2018
WESTERN PENNSYLVANIA FUNERAL DIRECTORS ASSOCIATION	Norman J. Wimer	814-755-3511	6-620pay	Can your Family Pay For Their Funeral?	1	6/20/2018
WESTERN PENNSYLVANIA FUNERAL DIRECTORS ASSOCIATION	Norman J. Wimer	814-755-3511	6-620opi	The Opioid Crisis Epidemic How Funeral Directors Can Repsond	2	6/20/2018
WESTERN PENNSYLVANIA FUNERAL DIRECTORS ASSOCIATION	Norman J. Wimer	814-755-3511	6-619trad	Now You See It, Now You Dont Traditions in Transitions	3	6/19/2018
WESTERN PENNSYLVANIA FUNERAL DIRECTORS ASSOCIATION	Norman J. Wimer	814-755-3511	6-619child	Child Abuse, Recognition Child Trafficking and Extortion	2	6/19/2018

*March, 2018 Continuing Education Exemptions
Starting / For 2017 - 2018*

**50 Years of Licensure Exemption(s)
Starting / For 2017 - 2018**

License #	Name
DUAL. 006642	TURPEN, JAMES G
DUAL. 006625	KUMMER, JOHN F

**2 Year Waiver(s), Undue Hardship
Approved For 2017 – 2018 must re-apply in 2019**

License #	Name
DUAL. 009561	ADAMS, GERALD M JR

***Application from Individual Licensee
Requesting Approval of Continuing Education:***

License #	Name	Location	Hours	Program Title
DUAL.007728	CARPENTER, TIMOTHY D	West Virginia	7	Mid Winter Conference

Meeting: March 28, 2018 – Regular Meeting
Category: Compliance
Subject: Ratification of Closed Compliance Cases
Access: Public
Type: Action

Recommended Action: Motion to ratify the list of closed compliance cases as presented and confirm each case status as closed.

FUN IPP003 - Investigative Process

The Executive Director, the Compliance Coordinator, and the Inspector may determine there is no probable cause identified in a written complaint; the Executive Director may close the case. A letter setting forth the reason for closure prior to presentation to the Board will be sent to the complainant and reported to the Board. Staff may consult with the Assistant Attorney General.

Case number 2018-1800037

Complainant alleges funeral director and insurance company collaborated to commit fraud, mistrust and theft from their deceased parents and probably others.

The investigation concluded that the contract for funeral services designated the funeral home as beneficiary of the insurance policy. No violation was found.

Case number 2018-1800038

Complainant alleges funeral director conducted funeral services without a license.

The investigation concluded that the funeral director conducted funeral services for the deceased because the surviving family contacted this funeral director and because the insurance policy was assigned to this funeral director. The funeral director was formerly licensed in the state of Ohio. The funeral director is currently licensed in two other states: Pennsylvania and West Virginia.

The decedent's place of death was in the state of West Virginia. The decedent was transported to the state of Pennsylvania for preparation of the remains and funeral arrangements. The funeral director insisted at no time did they claim to be licensed in Ohio. The funeral director was issued a letter of instruction written by the executive director of the board.

Case number 2018-1800040

Complainant alleges funeral director failed to explain details of services thoroughly and did not bury cremated remains in proper place.

The investigation concluded that the funeral director initially coordinated funeral arrangements with an estranged son of the decedent who resided in another state. The son discontinued communicating with the funeral director soon after initial contact. A former wife of the decedent, and mother of the estranged son, contacted the funeral director to assume

responsibility of the funeral arrangements. Arrangements were made for cremation with the decedent's cremated remains to be buried on top of their parent's graves; specifically their mother's. A memorial service was held at the funeral home with burial scheduled a few days later. The funeral director stated the burial at the cemetery was attended by one family member and former neighbors of the deceased.

A few days after the burial, the former wife contacted the funeral director to inform the cremated remains were buried on top of the decedent's father's grave. The former wife and son were not present at the time of burial to indicate the wrong grave site was dug. The funeral home paid the cost of disinterment and placed the cremated remains in the proper grave.

Case number 2018-1800044

Complainant alleges funeral home was visited by members from Warren County Health Department as a result of a nuisance complaint received associated to the property. During the visit, observations were noted about the cleanliness of the facility.

The nuisance complaint concerns a private residence located on the property. Large amounts of refuse and garbage were found in both the garage and in the living area as well as several cats living on the premises causing odor in certain areas.

Upon investigating the private residence, members of the health department were shown the funeral home by a funeral home employee. No investigation of the facility was conducted by members of the health department as they were not familiar with regulations pertaining to funeral homes and embalming rooms. While viewing the embalming room, observations were made regarding the cleanliness of the room. Those observations were forwarded to the board.

A review of the forwarded observations conclude that the conditions of the facility were not unusual.