

February 21, 2018 Meeting of the Board

1. Convening of the Board – President Rettig

Meeting called to order at 10:35 a.m.

Calling of the Roll

Members present: Marcella Boyd Cox, Edward Nurre, Jill Pugh, Jon Rettig, Thomas Taneff and William Wappner.

Mr. David Ingram stated for the record a quorum of the Board was present.

Pledge of Allegiance

“I pledge allegiance to the Flag of the United States of America, and to the Republic for which it stands, one nation under God, indivisible, with liberty and justice for all.”

Recognize Apprentices

During apprenticeship, apprentices are required to complete assignments published to their corresponding apprenticeship task list. One of the tasks cataloged, as an additional training requirement, is to attend one state board monthly meeting. This new task was established by the Board July 26, 2016 for one-year apprentices that started their apprenticeship February 1, 2016 or beyond; and for two-year apprentices that started their apprenticeship February 1, 2015 or beyond.

The Board would like the opportunity to recognize apprentices in attendance of the meeting who are fulfilling this requirement.

Mr. Jon Rettig welcomed all apprentices in attendance of the meeting and requested each person to stand and state their name so all may hear. In attendance were Geoffrey Gompf, Benjamin Lefton, Lemoyne Nesbitt, Jr., James River II and Angelique Shine.

In addition to apprentices, Erica Baker of Tobias Funeral Home, Dayton, Ohio, Jeffrey Edwards of Edwards Funeral Service, Columbus, Ohio and Sloan Spaulding, Assistant Attorney General, were in attendance of the meeting.

Mr. Jon Rettig made a motion for the Board to enter into executive session pursuant to Ohio Revised Code (R.C) 121.22(G)(3) for a conference with the Board’s attorney concerning a dispute involving the public body that is the subject of pending court action.

Motion by Jon Rettig, second by Jill Pugh

Final Resolution: Motion Carries

Yes: Marcella Boyd Cox, Edward Nurre, Jill Pugh, Jon Rettig, Thomas Taneff and William Wappner

Mr. Rettig invited Mr. David Ingram, executive director of the board, and Mr. Sloan Spaulding to join the Board in its executive session. Mr. Rettig announced that Mr. Spaulding would stand-in as board counsel for Ms. Christie Limbert who was asked to forgo attending the conference.

The Board entered executive session at 10:38 a.m.

The Board reconvened to its regular meeting at 11:26 a.m.

Mr. Rettig announced that all board members returned from executive session and were present.

Mr. Jon Rettig made a motion for the Board to request the Attorney General to represent the Board, pursuant to R.C. 109.361, in the matter of Vanessa Niekamp v. Ohio Board of Embalmers and Funeral Directors et al., Case No. 2:18-CV-00100, United States District Court, Southern District of Ohio.

Motion by Jon Rettig, second by William Wappner

Final Resolution: Motion Carries

Yes: Marcella Boyd Cox, Edward Nurre, Jill Pugh, Jon Rettig, Thomas Taneff and William Wappner

2. Board Business

Executive Director's Report

Mr. David Ingram informed all of the recent death of Ms. Rachael Anderson. Ms. Anderson died January 28, 2018. She was a funeral director apprentice in Columbus, Ohio. Mr. Ingram requested a moment of silence in her memory.

Mr. David Ingram read aloud the content of the executive director's report and communicated the following in addition:

- Mr. Ingram stated access to enter preneed contracts and make payments to the Automated Reporting Preneed and Payment System (ARPPS) is expected to be available on February 22, 2018. He acknowledged the current list of funding companies available to select from is likely not complete and requested funeral homes to contact the board office to help identify those that may be missing. The board office will update the list of funding companies periodically.

Mr. Ingram welcomed Ms. Cathy Elkins of Funeral Consumers Alliance of Central Ohio as she joined in attendance of the meeting.

- Mr. Ingram reminded all that reporting preneed contracts in ARPPS and reporting preneed contracts on the annual report form (green-colored sheet) are separate requirements. He added that each has a different deadline: ARPPS is due on or before April 23, 2018; and the Annual Preneed Contract Report Form is due on or before March 30, 2018. (*Mailing postmark must be on or before 03/30/18.*)
- Mr. Ingram informed that the board office staff will soon begin User Acceptance Testing (UAT) related to the new eLicense system with session dates to be announced. The staff will test the software with scenarios to identify that it can handle required tasks.
- Mr. Ingram reminded all that the Board is among the last group of boards and commissions to convert to the new eLicense system on April 23, 2018. At least one week prior to the switch, the current eLicense system will not be accessible due to data conversion. Therefore, the board office cannot process applications submitted during the absence of an eLicense system. Mr. Ingram recommended the board office accept paper applications up to April 07, 2018. After April 07, he recommended the Board remove paper applications from its website and discontinue accepting paper applications as the new eLicense system will require all applications to be completed online.

Mr. Thomas Taneff made a motion for the Board to discontinue accepting paper applications after April 07, 2018.

Motion by Thomas Taneff, second by Edward Nurre

Final Resolution: Motion Carries

Yes: Marcella Boyd Cox, Edward Nurre, Jill Pugh, Jon Rettig, Thomas Taneff and William Wappner

Mr. Jon Rettig shared that he had discussion with Mr. Ingram about funeral homes that have not registered with ARPPS since the mass email notification dated December 14, 2017 was distributed. Mr. Rettig informed that the board office has made many efforts to inform all funeral homes of the requirement and asked the board members for opinions on how to reach those who haven't registered.

Ms. Jill Pugh opined that the board office has performed its due diligence. She added that those who fail to register and/or subsequently fail to submit their quarterly reporting as the law requires must accept consequence of their inactivity.

Mr. Ingram suggested the board office will send notice of violation to funeral homes that fail to comply by certified letter after the April 23, 2018 deadline.

- Mr. Ingram reminded the board members that financial disclosure statements for year 2017 are due by May 15, 2018. He offered praise to Mr. Thomas Taneff for completing his ethics training and filing his disclosure statement already.
- Mr. Ingram shared that inspectors are beginning to tabulate the number of funeral homes with refrigeration capability. He added that this survey will assist the board in reviewing need for proposed requirement for crematory facilities to have refrigeration.
- Mr. Ingram announced that the next public hearing date for recent rules is anticipated to be soon. Mr. Rettig requested that Ms. Jill Pugh chair the hearing. Ms. Pugh accepted the role of chairperson.
- Mr. Ingram concluded his report by highlighting some information from the inspector's reports.

Mr. Rettig asked the board inspectors if they wished to comment on their reports. The inspectors replied that they had no comments to add.

Mr. Rettig asked the board members if there were any questions about the executive director's report. There were no questions from the Board.

President's Report

- Mr. Jon Rettig reported that Ms. Linda Clark will join him in presenting at OFDA Masters Training Seminar on February 28, 2018.
- Mr. Rettig informed that he read an interesting news article at the National Funeral Directors Association (NFDA) website regarding legislation to terminate the State of West Virginia Board of Funeral Service Examiners and recommended others to read it.
- Mr. Rettig reminded all the annual preneed funeral contract report form is due to the board office with a postmark mailing date on or before March 30, 2018. Mr. William Wappner recommended that licensee's visit the post office to insure the postmark is added to their mailing.

Multiple Apprentices Requests

Mr. Jon Rettig stated the board office received a written request from Ms. Erica Baker of Tobias Funeral Home of Dayton, Ohio to serve as master trainer of more than one apprentice. Mr. Rettig invited Ms. Baker to speak before the Board.

Ms. Baker thanked the Board for the opportunity to appear and stated that she wished to serve two apprentices concurrently for approximately three months. Ms. Baker stated that the time period is short because one of the two will soon complete their apprenticeship.

Mr. Rettig asked Ms. Baker if she anticipated any troubles overseeing two at a time. Ms. Baker replied that she did not.

Mr. Thomas Taneff made a motion for the Board to allow Erica Baker to serve as master trainer of more than one apprentice.

Motion by Thomas Taneff, second by Edward Nurre

Final Resolution: Motion Carries

Yes: Marcella Boyd Cox, Edward Nurre, Jill Pugh, Jon Rettig, Thomas Taneff and William Wappner

Mr. Rettig informed Ms. Baker that she was welcome to stay for remainder of the meeting but was not obligated to. Ms. Baker responded that she would stay.

Mr. Jon Rettig stated the board office received a written request from Mr. Jeff Edwards of Edwards Funeral Services of Columbus, Ohio to serve as master trainer of more than one apprentice. Mr. Rettig invited Mr. Edwards to speak before the Board.

Mr. Edwards thanked the Board for the opportunity to appear and stated that he currently supervises an apprentice participating in their dual apprenticeship at his Columbus location. He added that he recently acquired a new funeral home in Marion, Ohio and wished to supervise an additional apprentice in preparation for their future work at that location. Mr. Rettig questioned Mr. Edwards if the apprentice will train at both locations. Mr. Edwards affirmed that the training would be supervised under him at both locations. Mr. William Wappner asked Mr. Edwards if there was another funeral director available to be a master trainer. Mr. Edwards responded that there was not.

Mr. Thomas Taneff made a motion for the Board to allow Jeff Edwards to serve as master trainer of more than one apprentice.

Motion by Thomas Taneff, second by Marcella Boyd Cox

Final Resolution: Motion Carries

Yes: Marcella Boyd Cox, Edward Nurre, Jill Pugh, Jon Rettig, Thomas Taneff and William Wappner

Mr. Rettig informed Mr. Edwards that he was welcome to stay for remainder of the meeting but was not obligated to. Mr. Edwards responded that he would stay.

Consideration of the January 24, 2018 Board Meeting Minutes

Mr. Thomas Taneff made a motion for the Board to approve the January 24, 2018 Board Meeting Minutes as presented.

Motion by Thomas Taneff, second by Jill Pugh

Final Resolution: Motion Carries

Yes: Marcella Boyd Cox, Edward Nurre, Jill Pugh, Jon Rettig, Thomas Taneff and William Wappner

Consideration of the January 24, 2018 Education and Examination Committee Minutes

Ms. Jill Pugh announced that the starting time of future committee meetings will be at 9:00 a.m. beginning with the next meeting scheduled on March 28, 2018.

Mr. Edward Nurre made a motion for the Board to approve the January 24, 2018 Education and Examination Committee Meeting Minutes as presented.

Motion Edward Nurre, second by Thomas Taneff

Final Resolution: Motion Carries

Yes: Marcella Boyd Cox, Edward Nurre, Jill Pugh, Jon Rettig, Thomas Taneff and William Wappner

Consideration of the December 20, 2018 JCARR Committee Minutes

Mr. Thomas Taneff made a motion for the Board to approve the December 20, 2018 Board Meeting Minutes as presented.

Motion by Thomas Taneff, second by Jon Rettig

Final Resolution: Motion Carries

Yes: Marcella Boyd Cox, Edward Nurre, Jill Pugh, Jon Rettig, Thomas Taneff and William Wappner

Licensure

Mr. Jon Rettig read aloud the list of names to be licensed.

Ms. Thomas Taneff made a motion for the Board to approve the applications of individuals recommended for licensure.

Motion by Thomas Taneff, second by Jill Pugh

Final Resolution: Motion Carries

Yes: Marcella Boyd Cox, Edward Nurre, Jill Pugh, Jon Rettig, Thomas Taneff and

William Wappner

Mr. Rettig stated the registrations and certifications listed were information only and needed no motion.

Mr. Rettig commented that the new eLicense system will be a game changer when it applies to future applications. Mr. David Ingram agreed and reminded all that the new eLicense system eliminates paper.

Mr. Rettig read aloud the list of names of facilities to be licensed and facility name changes.

Mr. Ingram reminded all that the board office will not issue a wall display license to a funeral home until after the funeral home is registered with the Automated Reporting Preneed Payment System (ARPPS).

Mr. Thomas Taneff made a motion for the Board to approve ratification of facility licenses as presented.

Motion by Thomas Taneff, second by Edward Nurre

Final Resolution: Motion Carries

Yes: Marcella Boyd Cox, Edward Nurre, Jill Pugh, Jon Rettig, Thomas Taneff and William Wappner

Continuing Education

Mr. Jon Rettig made a motion for the Board to appoint Ms. Marcella Boyd Cox to the Committee on Continuing Education and Examinations.

Motion by Jon Rettig, second by William Wappner

Final Resolution: Motion Carries

Yes: Marcella Boyd Cox, Edward Nurre, Jill Pugh, Jon Rettig, Thomas Taneff and William Wappner

Ms. Jill Pugh reported that the committee reviewed the continuing education programs today and had no issues to report to the Board.

Mr. Thomas Taneff made a motion for the Board to approve the applications for continuing education programs as presented.

Motion by Thomas Taneff, second by Marcella Boyd Cox

Final Resolution: Motion Carries

Yes: Marcella Boyd Cox, Edward Nurre, Jill Pugh, Jon Rettig, Thomas Taneff and William Wappner

Mr. Thomas Taneff made a motion for the Board to approve the individual application for removing the continuing education exemption as presented.

Motion by Thomas Taneff, second by Marcella Boyd Cox

Final Resolution: Motion Carries

Yes: Marcella Boyd Cox, Edward Nurre, Jill Pugh, Jon Rettig, Thomas Taneff and William Wappner

Mr. Thomas Taneff made a motion for the Board to approve the individual application for approval of a continuing education exemption as presented.

Motion by Thomas Taneff, second by William Wappner

Final Resolution: Motion Carries

Yes: Marcella Boyd Cox, Edward Nurre, Jill Pugh, Jon Rettig, Thomas Taneff and William Wappner

Mr. David Ingram stated there were no individual applications for out-of-state continuing education programs for consideration.

Mr. Jon Rettig announced he was about to make a motion for the Board to convene to an executive session. He provided the option to apprentices in attendance of the meeting, scheduled for an interview after the meeting, to leave now for lunch break, if they wished. Mr. Rettig could not offer an estimated length of time the executive session would take and recommended they go have lunch and return in time for their interviews.

Mr. Jon Rettig made a motion for the Board to enter into executive session pursuant to Ohio Revised Code (R.C.) 121.22(G)(3) for a conference with the board's attorney concerning disputes involving the public body that are subject of a pending or imminent court action.

Mr. Rettig invited Mr. David Ingram, executive director of the board, Ms. Christie Limbert, board counsel, and Eric Anderson and Troy Seehase, board inspectors, to join the Board in its executive session.

The Board entered executive session at 12:01 p.m.

The Board reconvened to its regular meeting at 12:37 p.m.

Mr. Jon Rettig made a motion for the Board to request the Attorney General represent the Board to initiate litigation pursuant to R.C. 4717.03(J) against a person practicing funeral directing without a license in violation of R.C. 4717.13(A)(1).

Motion by Jon Rettig, second by Thomas Taneff

Final Resolution: Motion Carries

Yes: Marcella Boyd Cox, Edward Nurre, Jill Pugh, Jon Rettig, Thomas Taneff and William Wappner

Compliance

Mr. Jon Rettig read aloud the list of compliance cases recommended for closure.

Mr. Thomas Taneff made a motion for the Board to approve the list of compliance cases recommended for closure.

Motion by Thomas Taneff, second by Edward Nurre

Final Resolution: Motion Carries

Yes: Marcella Boyd Cox, Edward Nurre, Jill Pugh, Jon Rettig, Thomas Taneff and William Wappner

Mr. Jon Rettig read aloud key terms of Settlement Agreement #1.

Mr. Thomas Taneff made a motion for the Board to ratify Settlement Agreement #1.

Motion by Thomas Taneff, second by Jill Pugh

Final Resolution: Motion Carries

Yes: Marcella Boyd Cox, Edward Nurre, Jill Pugh, Jon Rettig, Thomas Taneff and William Wappner

Post-meeting unredacted information: The settlement agreement was between the State of Ohio Board of Embalmers and Funeral Directors and Lawrence Bagnoli, license no. DUAL.006567, of Tallmadge, Ohio concerning compliance case no. 2017-1700044.

Mr. Jon Rettig read aloud key terms of Settlement Agreement #2.

Mr. Thomas Taneff made a motion for the Board to ratify Settlement Agreement #2.

Motion by Thomas Taneff, second by Marcella Boyd Cox

Final Resolution: Motion Carries

Yes: Marcella Boyd Cox, Edward Nurre, Jill Pugh, Jon Rettig, Thomas Taneff and

William Wappner

Post-meeting unredacted information: The settlement agreement was between the State of Ohio Board of Embalmers and Funeral Directors and Katherine C. Jordan, license no. FD.007074, of Cincinnati, Ohio concerning compliance case no. 2017-1700046.

Mr. Jon Rettig read aloud key terms of Settlement Agreement #3.

Ms. Christie Limbert commented that the payment term of one hundred twenty days was granted by the executive director of the board.

Ms. Jill Pugh made a motion for the Board to ratify Settlement Agreement #3.

Motion by Jill Pugh, second by William Wappner

Final Resolution: Motion Carries

Yes: Marcella Boyd Cox, Edward Nurre, Jill Pugh, Jon Rettig, Thomas Taneff and William Wappner

Post-meeting unredacted information: The settlement agreement was between the State of Ohio Board of Embalmers and Funeral Directors and Charles E. Watson, license no. FD.005722, of Cleveland, Ohio concerning compliance case no. 2017-1700078.

Mr. Jon Rettig read aloud key terms of Settlement Agreement #4.

Mr. Thomas Taneff made a motion for the Board to ratify Settlement Agreement #4.

Motion by Thomas Taneff, second by Jill Pugh

Final Resolution: Motion Carries

Yes: Marcella Boyd Cox, Edward Nurre, Jill Pugh, Jon Rettig, Thomas Taneff and William Wappner

Post-meeting unredacted information: The settlement agreement was between the State of Ohio Board of Embalmers and Funeral Directors and Jason H. Lucas, license no. FD.008419, of Garfield Heights, Ohio concerning compliance case no. 2017-1700079.

Mr. David Ingram read aloud the compliance case synopsis.

Mr. Thomas Taneff made a motion for the Board to charge the funeral director with violation of unprofessional conduct.

Mr. David Ingram read aloud the compliance case synopsis.

Mr. Thomas Taneff made a motion for the Board to charge the funeral director with violation of unprofessional conduct.

Motion by Thomas Taneff, second by William Wappner

Final Resolution: Motion Carries

Yes: Marcella Boyd Cox, Edward Nurre, Jill Pugh, Jon Rettig, Thomas Taneff and William Wappner

Ms. Christie Limbert, board counsel, reported that the list of compliance cases with her office is reducing.

Mr. Jon Rettig commended Ms. Limbert for her work on resolving cases and removing cases from the monthly attorney general update report.

Mr. Rettig asked the board members if there were any questions for board counsel. There were no questions from the Board.

3. Adjournment

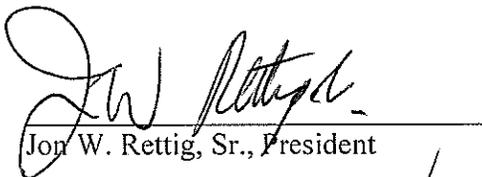
Ms. Jill Pugh made a motion to adjourn the meeting.

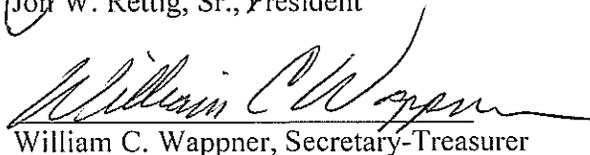
Motion by Jill Pugh, second by Thomas Taneff

Final Resolution: Motion Carries

Yes: Marcella Boyd Cox, Edward Nurre, Jill Pugh, Jon Rettig, Thomas Taneff and William Wappner

February 21, 2018 Meeting of the Board adjourned at 12:37 p.m.


Jon W. Rettig, Sr., President


William C. Wappner, Secretary-Treasurer

Attachments

February Board Meeting - Facilities

New facility licenses to be approved

Type of Facility and #	Firm Title	Location	Reason
FH.003553	Charles H McIntyre FH	Felicity	Change Maj. Owner
FH.003554	Showalter Blackwell Long FH	College Corner	Change Maj. Owner

*New Facility-Appl. previously approved,
License number Assigned*

License #	Type of Facility	Firm Title	Location	Date Issued
FH.003552	Funeral Home	Donald Jordan Memorial Chapel	Dayton	02/14/18

February 2018 Board Meeting

Initial licenses eligible for approval

License Number	Name	City
Emb.009778 Fd.009912	Angner, Gabrielle	Cincinnati
Emb.009779 Fd.009913	Bowers, Jacob	Tiffin
Emb.009780 Fd.009914	Eveland, Kyle.	Crooksville
Emb.009781 Fd.009915	Eldridge, Jacob	Cincinnati

No Motion – February 2018

Individuals issued Registration in Jan '18

Type	Name	City
Fd	Flood, Jacob A	New Philadelphia
Fd	White, Latonya	Columbus
Fd	Lutke, KennethD.	Lagrange
Fd	Pfeil, Iva K.	Sandusky

Individuals Certified as an Apprentice in Jan '18

Type	Name	Funeral Home	City
Fd	Arnold, John	Arnold Funeral home	Canton
Fd	Flood, Jacob	Linn-Hert-Geib FH	New Phil.
Du	Hail, Saleen	Bryan & Hardwick	Zanesville
Fd	Robinson, Angie	Eric J Williams FH	Garfield Hts
Fd	White, Latonya	White's Funeral Home	Columbus

JANUARY - FEBRUARY 2018 CE APPROVED PROGRAMS

The course numbers are labeled depending on the location of the program. The first number of the program number will indicate its location based on the map to the right. Program numbers beginning with 0- are online programs, program numbers beginning with 6- are out-of-state programs.



Provider Name	Contact	Phone	Location Course Number	Course Name	Hours	Program Date
NATIONAL FUNERAL DIRECTORS ASSOCIATION 2017-2018	National Funeral Directors Association 2017-2018	262-814-1568	0-0125post	Post-it, Pause, and Prevail: Self-care for the Funeral Professional	1	1/25/2018
NATIONAL FUNERAL DIRECTORS ASSOCIATION 2017-2018	National Funeral Directors Association 2017-2018	262-814-1568	0-0222va	VA Update Preeneed, Benifits & Memorialization	1	2/22/2018
NATIONAL FUNERAL DIRECTORS ASSOCIATION 2017-2018	National Funeral Directors Association 2017-2018	262-814-1568	0-208dna	DNA Preservation for Funeral Professionals	1	2/8/2018
MKJ MARKETING	Krystal Casey	727-524-8100	0-226summ	2018 Marketing Summit	13	2/26/2018
LEE BARRINGER	Lee Barringer	204-952-7741	0-301fake	Cannot Fake Authenticity	3	3/1/2018
LEE BARRINGER	Lee Barringer	204-952-7741	0-301habi	Habits of Effective Embalmers	3	3/1/2018
LEE BARRINGER	Lee Barringer	204-952-7741	0-301iden	Business Identity	3	3/1/2018
LEE BARRINGER	Lee Barringer	204-952-7741	0-301reli	Religious Neutrality	3	3/1/2018
LEE BARRINGER	Lee Barringer	204-952-7741	0-301shop	The Shopper	3	3/1/2018
LEE BARRINGER	Lee Barringer	204-952-7741	0-301worl	World Religions	3	3/1/2018
NATIONAL FUNERAL DIRECTORS ASSOCIATION 2017-2018	National Funeral Directors Association 2017-2018	262-814-1568	0-308purs	Pursuit of Excellence Best Practice Panel	1	3/8/2018
NATIONAL FUNERAL DIRECTORS ASSOCIATION 2017-2018	National Funeral Directors Association 2017-2018	262-814-1568	0-322opio	Online - Awareness and Response for the Opiod Crisis	1	3/22/2018
FIRELANDS FUNERAL DIRECTORS ASSOCIATION	David F Koch	419-526-1070	1-125memo	Memory Care	2	1/25/2018
FUNERAL DIRECTORS ASSOCIATION OF NW OHIO INC	Carter Neff	419-494-4487	1-219prob	Probate Court Procedures and Proceedings Funeral Industry	2	2/19/2018
GROFF FUNERAL HOME	Kara Groff	419-626-3632	1-221osha1	OSHA Safety Part 1	2	2/21/2018
GROFF FUNERAL HOME	Kara Groff	419-626-3632	1-221osha2	OSHA Safety Part 2	2	2/21/2018
FIRELANDS FUNERAL DIRECTORS ASSOCIATION	David F Koch	419-526-1070	1-222monu	The Future of Monuments	2	2/22/2018
OSHA COMPLIANCE SERVICES	Paul H Conrad	419-868-7270	1-222osha	Practical Application of OSHA Standards for the Funeral Home	3	2/22/2018
OSHA COMPLIANCE SERVICES	Paul H Conrad	419-868-7270	1-308osha	Practical Application of OSHA Standards for the Funeral Home	3	3/8/2018
FIRELANDS FUNERAL DIRECTORS ASSOCIATION	David F Koch	419-526-1070	1-315hono	Helping you to Honor Your Families	2	3/15/2018
FUNERAL DIRECTORS ASSOCIATION OF NW OHIO INC	Carter Neff	419-494-4487	1-319fini	FUNERAL SERVICE FINANCING	2	3/19/2018
INTERNATIONAL CEMETERY, CREMATION AND FUNERAL ASSO	Daniel Osorio	703-391-8400	1-321oper	Crematory Operator Certification Class	7	3/21/2018
GROFF FUNERAL HOME	Kara Groff	419-626-3632	1-321osha1	OSHA Safety Part 1	2	3/21/2018
OHIO FUNERAL DIRECTOR'S ASSOCIATION - 3RD DISTRICT	Jon Neeper	419-303-2398	1-322fina	Funeral Financing - Helping Families Provide	2	3/22/2018
OHIO FUNERAL DIRECTORS ASSOC DISTRICT 1	Becky Krill	419-298-2329	1-328stres	Understanding the Physiology of Stress and Coping	2	3/28/2018
OHIO FUNERAL DIRECTORS ASSOC #16	Daniel T. Skivolocke	330-823-2159	2-015amis	Merchandising Customized Funeral Products Amish Handcrafted Caskets & Urns	2	2/15/2018
EMBALMERS ASSOCIATION OF CLEVELAND	Steven R Shopp	440-842-0875	2-118holi	Post-Holiday Stress	3	1/18/2018
CUYAHOGA FUNERAL DIRECTORS ASSOCIATION	Tina Girod	440-728-0003	2-130deal	Cleveland Plain Dealer Death Notice Emergency Meeting	3	1/30/2018
GREATER LORAIN FUNERAL DIRECTORS ASSOCIATION	Charles Duke	440-926-2048	2-130vet	Veterans Benefits	3	1/30/2018
MAHONING-TRUMBULL & COLUMBIANA FUNERAL DIR ASSOC	MAHONING-TRUMBULL & COLUMBIANA FUNER	330-534-1955	2-207estat	Estate Planning Basics	1	2/7/2018

MAHONING-TRUMBULL & COLUMBIANA FUNERAL DIR ASSOC	ANTHONY J QUAHLIERO JR	330-750-1321	2-207estat	Estate Planning Basics	1	2/7/2018
MAHONING-TRUMBULL & COLUMBIANA FUNERAL DIR ASSOC	MAHONING-TRUMBULL & COLUMBIANA FUNER	330-534-1955	2-207insu	Funeral and Insurance - Similar Worlds	1	2/7/2018
MAHONING-TRUMBULL & COLUMBIANA FUNERAL DIR ASSOC	ANTHONY J QUAHLIERO JR	330-750-1321	2-207insu	Funeral and Insurance - Similar Worlds	1	2/7/2018
OSHA COMPLIANCE SERVICES	Paul H Conrad	419-868-7270	2-214osha	Practical Application of OSHA Standards for the Funeral Home	3	2/14/2018
TRI-COUNTY FUNERAL DIRECTORS ASSOC - DISTRICT 19	Mitchell W. Babcock	440-942-1122	2-220cele	A Celebration of Life	2	2/20/2018
BALIN AND ASSOCIATES 2017-2018	Marcella Balin	937-478-4958	2-221ruff	Who Ruffles Your Feathers	6	2/21/2018
CUYAHOGA FUNERAL DIRECTORS ASSOCIATION	Tina Girod	440-728-0003	2-227unit	United Consumer Financial Services	3	2/27/2018
TRI-COUNTY FUNERAL DIRECTORS ASSOC	Robert L Smith	330-852-2141	2-314flu	Flu Epidemic and Number of Related Deaths	2	3/14/2018
BALIN AND ASSOCIATES 2017-2018	Marcella Balin	937-478-4958	2-315abus	Substance Abuse: Awareness and Insights	6	3/15/2018
OHIO FUNERAL DIRECTORS ASSOCIATION DISTRICT 8	David M. Moore	330-376-4251	2-322cath	Catholic Cemetery Updates policies procedures and natural burials	2	3/22/2018
EMBALMERS ASSOCIATION OF CLEVELAND	Steven R Shopp	440-842-0875	2-322dog	Hugs & Tears with Therapy Dogs in Funeral Home	3	3/22/2018
MAHONING-TRUMBULL & COLUMBIANA FUNERAL DIR ASSOC	MAHONING-TRUMBULL & COLUMBIANA FUNER	330-534-1955	2-405unit	United Consumer Financial Services Company	2	4/5/2018
MAHONING-TRUMBULL & COLUMBIANA FUNERAL DIR ASSOC	ANTHONY J QUAHLIERO JR	330-750-1321	2-405unit	United Consumer Financial Services Company	2	4/5/2018
BALIN AND ASSOCIATES 2017-2018	Marcella Balin	937-478-4958	2-412stres	Lets Undress Stress	6	4/12/2018
SAFETY & ENVIRONMENTAL SOLUTIONS	Safety & Environmental Solutions	614-404-3384	2-418osha	Annual OSHA Refresher Training	3	4/18/2018
BUSCH FUNERAL AND CREMATORY SERVICE	J Mark Busch	216-749-7450	2-517fami	A Look Inside the Family System: What We Don t Know and What We Need to K	6	5/17/2018
BUSCH FUNERAL AND CREMATORY SERVICE	J Mark Busch	216-749-7450	2-518fami	A Look Inside the Family System: What We Don t Know and What We Need to K	6	5/18/2018
AMY L. BILLA, MA, LSW	Amy L. Billa, MA, LSW	828-413-7672	3-125child	Grief and Children: Strategies for the Journey	3	1/25/2018
AMY L. BILLA, MA, LSW	Amy L. Billa, MA, LSW	828-413-7672	3-125soul	Soul Injury: Liberating Unmourned Loss and Unforgiven Guilt	2	1/25/2018
OHIO FUNERAL DIRECTORS ASSOCIATION 2017-2018	Diana Carpenter	614-486-5339	3-213cert	Crementary Operator Certification	7	2/13/2018
CENTRAL OHIO FUNERAL DIRECTORS ASSOCIATION	Barry Griffith	614-224-6105	3-220enga	Engaging and Educating Today	2	2/20/2018
CENTRAL OHIO FUNERAL DIRECTORS ASSOCIATION	Barry Griffith	614-224-6105	3-313estat	Family Needs in Estate Planning and End of Life Issues: 2018 Update	2	3/13/2018
LISA LISTON	Lisa Liston	513-861-3100	3-313save	Operation Save (Suicide Prevention)	1	3/13/2018
FAIRHOPE HOSPICE AND PALLIATIVE CARE INC.	Karen Chamberlain	740-654-7077	3-418prol	Helping Families Through Unexpected or Prolonged Grief	6	4/18/2018
OHIO FUNERAL DIRECTORS ASSOCIATION #11	Tim King	513-722-2430 x2	4-221enga	Engaging and Educating Todays Funeral Consumer	2	2/21/2018
TRI COUNTY FUNERAL DIRECTORS	Tri County Funeral Directors	740-335-6078	4-228shoo	Workplace Violence and Active Shooter	2	2/28/2018
OHIO EMBALMERS ASSOCIATION	David G Hicks	513-384-7846	4-307wint	OEA Winter Seminar	6	3/7/2018
BALIN AND ASSOCIATES 2017-2018	Marcella Balin	937-478-4958	4-313abus	Substance Abuse: Awareness and Insights	6	3/13/2018
GREATER MONTGOMERY COUNTY FUNERAL DIRECTORS ASSOC	Gary L. Heller	937-275-7434	4-314enga	Engaging and Educating Todays Funeral Consumer	2	3/14/2018
CENTRAL INSTITUTE FOR EDUCATIONAL ADVANCEMENT	Joel L. Getts	937-572-8636	4-321emo	The Emotions and Reality of Grief	3	3/21/2018
BALIN AND ASSOCIATES 2017-2018	Marcella Balin	937-478-4958	4-410stres	Lets Undress Stress	6	4/10/2018
GREATER CINCINNATI FUNERAL SERVICE ASSOC DIST 5	Jackie Hahn	513-518-7001	4-417cere	A Place To Go Where Ceremonies Matter	2	4/17/2018
OHIO FUNERAL DIRECTORS ASSOC DIST #13	Paul Nestor	740-452-5494	5-320surv	Engaging and Educating Today s Funeral Customer Surviving Digital Age	4	3/20/2018
INSIGHT INSTITUTE	Glenda Stansbury	405-810-9501	6-0808cele	Certified Funeral Celebrant Training	17	8/8/2018
INSIGHT INSTITUTE	Glenda Stansbury	405-810-9501	6-1012cele	Certified Funeral Celebrant Training	17	10/12/2018
INTERNATIONAL CEMETERY, CREMATION AND FUNERAL ASSO	Daniel Osorio	703-391-8400	6-112sales	2018 Wide World of Sales	10	1/12/2018
OSHA COMPLIANCE SERVICES	Paul H Conrad	419-868-7270	6-1206osha	OSHA Compliance Services	3	12/6/2017
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-206firs	2018 Mid-Winter Conference: First Session	6	2/6/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-207seco	2018 Mid-Winter Conference: Second Session	6	2/7/2018
NATIONAL FUNERAL DIRECTORS ASSOCIATION 2017-2018	National Funeral Directors Association 2017-2018	262-814-1568	6-208crem	Crementation Conference	8	2/24/2018
INSIGHT INSTITUTE	Glenda Stansbury	405-810-9501	6-226cele	Certified Funeral Celebrant Training	17	2/26/2018
INSIGHT INSTITUTE	Glenda Stansbury	405-810-9501	6-307cele	Certified Funeral Celebrant Training	17	3/7/2018
NATIONAL FUNERAL DIRECTORS ASSOCIATION 2017-2018	National Funeral Directors Association 2017-2018	262-814-1568	6-312ment	Meet the Mentors	10	3/12/2018
PITTSBURGH INSTITUTE OF MORTUARY SCIENCE	Eugene C. Ogrodnik	412-362-8500	6-316fluid	Embalming Fluid 101	6	3/16/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6327arlin	The History of Arlington National Cemetery & Memorial Day	1	3/27/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-327crem	Crementation Yesterday, Today and Tomorrow: Change Opportunity	1	3/27/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-327ritu	Bringing Ritual to Crementation Arranging	1	3/27/2018

FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-327sued	Something Went Wrong... You ve Been Sued, Now What	1	3/27/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-327trans	Transforming Death Care Education	1	3/27/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-328arlin	The History of Arlington National Cemetery & Memorial Day	1	3/28/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-328crem	Cremation Yesterday, Today and Tomorrow: Change Opportunity	1	3/28/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-328ritu	Bringing Ritual to Cremation Arranging	1	3/28/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-328sued	Something Went Wrong... You ve Been Sued, Now What	1	3/28/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-328trans	Transforming Death Care Education	1	3/28/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-329arlin	The History of Arlington National Cemetery & Memorial Day	1	3/29/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-329crem	Cremation Yesterday, Today and Tomorrow: Change Opportunity	1	3/29/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-329ritu	Bringing Ritual to Cremation Arranging	1	3/29/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-329sued	Something Went Wrong... You ve Been Sued, Now What	1	3/29/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-329trans	Transforming Death Care Education	1	3/29/2018
INTERNATIONAL ORDER OF THE GOLDEN RULE	Jessica A. Smith	800-637-8030 X 110	6-404conf	2018 Annual Conference & Solution Center	9	4/4/2018
INSIGHT INSTITUTE	Glenda Stansbury	405-810-9501	6-409cele	Certified Funeral Celebrant Training	17	4/9/2018
INSIGHT INSTITUTE	Glenda Stansbury	405-810-9501	6-416cele	Certified Funeral Celebrant Training	17	4/16/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-417arlin	The History of Arlington National Cemetery & Memorial Day	1	4/17/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-417crem	Cremation Yesterday, Today and Tomorrow: Change Opportunity	1	4/17/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-417ritu	Bringing Ritual to Cremation Arranging	1	4/17/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-417sued	6-327sued - Something Went Wrong... You ve Been Sued, Now What	1	4/17/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-417trans	Transforming Death Care Education	1	4/17/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-418arlin	The History of Arlington National Cemetery & Memorial Day	1	4/18/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-418crem	Cremation Yesterday, Today and Tomorrow: Change Opportunity	1	4/18/2018
INTERNATIONAL CEMETERY, CREMATION AND FUNERAL ASSO	Daniel Osorio	703-391-8400	6-418expo	2018 ICCFA Annual Convention & Exposition	13	4/18/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-418ritu	Bringing Ritual to Cremation Arranging	1	4/18/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-418sued	Something Went Wrong... You ve Been Sued, Now What	1	4/18/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-418trans	Transforming Death Care Education	1	4/18/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-419arlin	The History of Arlington National Cemetery & Memorial Day	1	4/19/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-419crem	Cremation Yesterday, Today and Tomorrow: Change Opportunity	1	4/19/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-419ritu	Bringing Ritual to Cremation Arranging	1	4/19/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-419sued	Something Went Wrong... You ve Been Sued, Now What	1	4/19/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-419trans	Transforming Death Care Education	1	4/19/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-420arlin	The History of Arlington National Cemetery & Memorial Day	1	4/20/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-420crem	Cremation Yesterday, Today and Tomorrow: Change Opportunity	1	4/20/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-420ritu	Bringing Ritual to Cremation Arranging	1	4/20/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-420sued	Something Went Wrong... You ve Been Sued, Now What	1	4/20/2018
FUNERAL DIRECTORS ASSOCIATION OF KENTUCKY	Kim House	502-223-0622	6-420trans	Transforming Death Care Education	1	4/20/2018
NATIONAL FUNERAL DIRECTORS ASSOCIATION 2017-2018	National Funeral Directors Association 2017-2018	262-814-1568	6-426cpc	Certified Preplanning Consultant (CPC) Program	8	4/26/2018
KATES-BOYLSTON PUBLICATIONS	Thomas Parmalee	732-730-2586	6-504summ	Cremation Innovations Summit	6	5/4/2018
GREATER CINCINNATI FUNERAL SERVICE ASSOC DIST 5	Jackie Hahn	513-518-7001	6-510tech	The Dodge Technical Seminar	9	5/10/2018
NATIONAL FUNERAL DIRECTORS ASSOCIATION 2017-2018	National Funeral Directors Association 2017-2018	262-814-1568	6-628cpc	Certified Preplanning Consultant (CPC) Program	8	6/28/2018
INSIGHT INSTITUTE	Glenda Stansbury	405-810-9501	6-717cele	Certified Funeral Celebrant Training	17	7/17/2018
INSIGHT INSTITUTE	Glenda Stansbury	405-810-9501	6-720cele	Certified Funeral Celebrant Training	17	7/20/2018
INSIGHT INSTITUTE	Glenda Stansbury	405-810-9501	6-815cele	Certified Funeral Celebrant Training	17	8/15/2018
INSIGHT INSTITUTE	Glenda Stansbury	405-810-9501	6-924cele	Certified Funeral Celebrant Training	17	9/24/2018

*February 21th, 2018 Continuing Education Exemptions
Starting / For 2017 - 2018*

**Removing Exemption(s) Status:
Starting / For 2017 - 2018**

License #	Name
DUAL. 008206	CHAMBERS, KENNETH L

**50 Years of Licensure Exemption(s)
Starting / For 2017 - 2018**

License #	Name
DUAL. 006595	VODRAZKA, JOHN F

Meeting: February 21, 2018 – Regular Meeting
Category: Compliance
Subject: Ratification of Closed Compliance Cases
Access: Public
Type: Action

Recommended Action: Motion to ratify the list of closed compliance cases as presented and confirm each case status as closed.

FUN IPP003 - Investigative Process

The Executive Director, the Compliance Coordinator, and the Inspector may determine there is no probable cause identified in a written complaint; the Executive Director may close the case. A letter setting forth the reason for closure prior to presentation to the Board will be sent to the complainant and reported to the Board. Staff may consult with the Assistant Attorney General.

Case number 2018-1800013

Complainant alleges funeral director promised veterans cremation and burial services provided the family locate the DD-214 form of the deceased. The family submitted a DD-214 form to the funeral director to forward to Veterans Administration. Complainant alleges the funeral director did not forward the form and wants verification if funeral director was reimbursed from VA for services.

The investigation concluded that the funeral director accepted responsibility for delay in submitting the form. The funeral director was reimbursed for funeral costs by County Veterans Service Commission and those funds were forwarded to the family.

Case number 2018-1800025

Complainant alleges funeral home failed to order a military plaque for monument of the deceased after several communications with the funeral director.

The investigation concluded the funeral home submitted the request for a military marker to the VA Claims Department soon after the spouse of the deceased signed the request form. No response or question or claim was received by the funeral home from the Government, therefore, delivery and request was not thought to be of any issue. Since the funeral and receipt of the complaint, the funeral home has conducted management training and review of its policies in effort to ensure an issue like this does not arise for another family in the future. The funeral home cannot be responsible for delays by VA's application processes.

Case number 2018-1800030

Complainant alleges contacting funeral home more than once to inquire about their preneed funeral services without receiving an answer. Complainant decided to transfer services to another and alleges the funeral home kept their money.

The complaint was withdrawn as a result of a resolution between the two parties involved agreeing to transfer the pre-arrangement account to another funeral home.

Case number 2018-1800036

Complainant alleges funeral home failed to submit several death certificates in a timely manner.

The investigation concluded that delays in filing death certificates originated from those responsible to sign the death certificates. The funeral home reported that obtaining signatures in a timely manner from doctors is increasingly difficult, especially if they out of their office for a lengthy amount of time or feel they are not responsible for care at the time death occurs. The funeral home also reported the county in which the funeral home is located reduced its registrar offices from two to one.

Meeting: February 21, 2018
Category: Compliance
Subject: Recommendation to charge in compliance case #2018-1800024

Recommended Action – Motion to charge funeral director with violation of unprofessional conduct.

Complaint:

Complainant alleges funeral home did not deliver cremated remains and did not provide gravesite marker as agreed.

Synopsis:

November 12, 2007 – A consumer agrees to a preneed funeral agreement with a funeral home for funeral merchandise and funeral services to be funded by life insurance benefits from Homesteaders Life Insurance Company. The funeral home was originally contracted to provide visitation services and coordinate transportation to another funeral home located in Iowa for burial services. The surviving spouse changed the funeral arrangements prior to the decedent's death to cremation with burial of the cremated remains to be divided and interred in Ohio and Iowa.

July 04, 2017 – The consumer passed away. The funeral services were conducted in Ohio.

The surviving spouse and sister visited the funeral home sometime after the services to confirm the oral agreement about placement of the decedent's ashes and a grave marker at the grave site. According to the complainant, there were no contracts between the surviving spouse and funeral home regarding these requests.

October 07, 2017 – The complainant contacted the funeral home by email to locate the ashes. The funeral home replied to the email but has not followed up since on the location of the ashes.

November 06, 2017 – The board office issued a request for response to the complaint by certified mailing.

November 30, 2017 – The certified mailing was returned to the board office as "Return to Sender, Unclaimed, unable to Forward."

December 01, 2017 – The board office reissued the request for response by Certificate of Mailing. To date, a response to the complaint has not been received.

Violation(s):

Ohio Revised Code 4717.14 Disciplinary actions

(A) The board of embalmers and funeral directors may refuse to grant or renew, or may suspend or revoke, any license or permit issued under this chapter or may require the holder of a license or permit to take corrective action courses for any of the following reasons:

(4) The applicant, licensee, or permit holder has committed immoral or unprofessional conduct.

Ohio Administrative Code 4717-8-01 Unprofessional conduct

Unprofessional conduct includes, but is not limited to, the following:

(E) Violations of state or federal laws involving dishonesty, falsification, misrepresentation, deceit or deception.