



MIKE DEWINE
GOVERNOR OF OHIO

COVID-19 Update: Reopening of Restaurants, Bars, and Personal Care Services

FOR IMMEDIATE RELEASE:

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(COLUMBUS, Ohio) — Ohio Governor Mike DeWine, Lt. Governor Jon Husted, and Dr. Amy Acton, MD, MPH, today announced the next phase of the Responsible RestartOhio plan as it relates to restaurants, bars, and personal care services.

As part of today's announcement, Governor DeWine reminded Ohioans that COVID-19 is still incredibly dangerous and stressed the importance of continuing to exercise safe health habits as different sectors of the economy begin to reopen.

"Reopening Ohio is a risk, but it's also a risk if you don't move forward. We're on a dangerous road that has never been traveled before in Ohio and the danger is that we relax and stop taking precautions," said Governor DeWine. "All of us collectively control this. I ask you to take calculated risks and make good judgments. Continue social distancing, washing your hands, and wearing face coverings. If you aren't concerned with what happens to you, do it for others."

RESTAURANTS/BARS:

Restaurants and bars in Ohio will be permitted to reopen as follows:

- Outdoor dining: May 15
- Dine-in service: May 21

To ensure that these establishments operate in the safest manner possible, Governor DeWine's [Restaurant Advisory Group](#) created a detailed list of guidelines and best practices for restaurant and bar owners to follow. The full list of mandatory and recommended best practices can be found **at the end of this document** or by going to coronavirus.ohio.gov.

PERSONAL CARE SERVICES:

Personal care services such as hair salons, barbershops, day spas, nail salons, and tanning facilities may reopen on May 15.

To ensure that these establishments operate in the safest manner possible, Governor DeWine's [Personal Services Advisory Group](#) created a detailed list of guidelines and best practices for personal care service providers to follow. The full list of mandatory and recommended best practices can be found **at the end of this document** or by going to coronavirus.ohio.gov.

CURRENT OHIO DATA:

There are 22,131 confirmed and probable cases of COVID-19 in Ohio and 1,271 confirmed and probable COVID-19 deaths. A total of 4,140 people have been hospitalized, including 1,167 admissions to intensive care units. In-depth data can be accessed by visiting coronavirus.ohio.gov.

Video of today's full update, including versions with foreign language closed captioning, can be viewed on the [Ohio Channel's YouTube page](#).

For more information on Ohio's response to COVID-19, visit coronavirus.ohio.gov or call 1-833-4-ASK-ODH.

Responsible RestartOhio



Restaurants and Bars

Employees

Mandatory

- **Ensure minimum of six feet between employees, if not possible, utilize barriers if applicable and increase the frequency of surface cleaning, handwashing, sanitizing and monitor compliance**
- Businesses must allow all customers, patrons, visitors, contractors, vendors and similar individuals to use facial coverings, except for specifically documented legal, life, health or safety considerations and limited documented security considerations
- Businesses must require all employees to wear facial coverings, except for one of the following reasons:
 - Facial coverings in the work setting are prohibited by law or regulation
 - Facial coverings are in violation of documented industry standards
 - Facial coverings are not advisable for health reasons
 - Facial coverings are in violation of the business's documented safety policies
 - Facial coverings are not required when the employee works alone in an assigned work area
 - There is a functional (practical) reason for an employee not to wear a facial covering in the workplace

(Businesses must provide written justification, upon request, explaining why an employee is not required to wear a facial covering in the workplace. At minimum, facial coverings (masks) should be cloth/fabric and cover an individual's nose, mouth, and chin.)

- Employees must perform daily symptom assessment*
- Require employees to stay at home if symptomatic and perform daily symptom assessment requirements before returning to work
- Provide ServSafe, or other approved COVID-19 education, as soon as possible. Add COVID-19 symptoms to the current standard Health Agreement required by the food safety code
- Require regular handwashing by employees
- Comply with person in charge certification requirements and manager certification requirements as set forth in OAC 3701-21-25 and OAC 3717-1-02.4 as applicable
- Maintain compliance with ODH sanitation and food safety regulations
- Limit number of employees allowed in break rooms at the same time and practice social distancing. Maximum to be current group size per state guidelines (currently 10)

Recommended Best Practices

- Encourage 3rd-party delivery staff to wait outside or in non-congested areas practicing social distancing guidelines. Encourage 3rd-party delivery staff to wear face coverings
- Educate on proper use, disposal, and maintenance of face coverings. Enhance education on proper use of gloves, per code
- Health checks may include temperature assessments, questionnaires, employee self-checks, screening apps or other tools. Update files with log of "health checks"
- Conduct telephone symptom assessment* for employees who were ill and planning to return to work
- As employee rehiring begins, consider virtual interviewing and on-boarding when possible
- Reinforce education per current food safety code about when to wash hands. Post health department handwashing posters at sinks and stations. Set times for periodic handwashing
- Avoid switching tasks when possible to reduce cross contamination concerns. Increase handwashing if changing tasks is necessary

*Daily symptom assessments should include assessing for symptoms and taking your temperature with a thermometer and monitoring for fever. Per the CDC, symptoms include cough, shortness of breath or difficult breathing, and two of the following: loss of taste or smell, sore throat, muscle pain, headache, new onset of fatigue or malaise.

Mandatory

Customers & Guests

- **Ensure a minimum of six feet between parties waiting and when dining - if not possible, utilize barriers or other protective devices**
- Post a list of COVID-19 symptoms in a conspicuous place
- Ask customers and guests not to enter if symptomatic
- Provide access to hand washing methods while in the food service establishment, and if possible, place approved hand washing/sanitizing products in high-contact areas
- Food service establishments offering dine-in service must take affirmative steps with customers to achieve safe social distancing guidelines

Physical Spaces

- Establish and post maximum dining area capacity using updated COVID-19 compliant floor plans. With maximum party size per state guidelines (currently 10)
- Post a kitchen floor plan, establishing safe social distancing guidelines and following established state health dept guidance for masks and gloves
- Daily cleaning for the entire establishment. Clean and sanitize tabletops, chairs, and menus between seatings. Clean all high touch areas every two hours, and more frequently as needed (e.g. door handles; light switches; phones, pens, touch screens)
- Provide approved hand washing/sanitizing products in common areas
- When appropriate, establish ordering areas and waiting areas with clearly marked safe distancing and separations per individual/social group for both restaurant and bar service
- Remove self-service, table, and common area items (e.g. table tents, vases, lemons, straws, stir sticks, condiments)
- Salad bars and buffets are permitted if served by staff with safe six feet social distancing between parties
- Private dining and bar seating areas within a foodservice establishment must follow all approved safe social distancing guidelines
- The open congregate areas in restaurants and bars that are not necessary for the preparation and service of food or beverages (billiards, card playing, pinball games, video games, arcade games, dancing, entertainment) shall remain closed

Confirmed Cases

- Immediately isolate and seek medical care for any individual who develops symptoms while at work
- Contact the local health district about suspected cases or exposures
- Shutdown area for deep sanitation if possible

Recommended Best Practices

- Face coverings are recommended at all times, except when eating
- Health questions for symptoms** posted at the entrance
- If possible, identify a dedicated entrance door and exit door. When possible, enable dining room ventilation (e.g. open doors and windows)
- When possible, encourage customers to make dine-in reservations or use drive through, pick-up, call-in, curbside or delivery options
- Encourage at-risk population to utilize alternative options such as using the drive through, pick-up, call-in, curbside, or delivery options

- Utilize barriers in high volume areas
- If possible, stagger workstations so employees avoid standing directly opposite or next to each other. If not possible, increase the frequency of surface cleaning, handwashing, sanitizing, and monitor compliance
- Limit entrance and exit options when possible while still maintaining code regulations
- Enhance weekly deep cleaning checklists. Consider posting communication to indicate table has been cleaned. Utilize disposable menus when possible
- Post health department "best practices" highlighting continuous cleaning and sanitizing of all food equipment and common surfaces
- Continue to emphasize employee education and compliance with hand washing, glove use, employee health, and food handler training
- Consider air filtration improvements within HVAC system
- Encourage and continue to use designated curbside pickup zones for customers

- Work with local health department to identify potentially infected or exposed individuals to help facilitate effective contact tracing/ notifications
- Once testing is readily available, test all suspected infections or exposures
- Following testing, contact local health department to initiate appropriate care and tracing

** Per the CDC, symptoms include cough, shortness of breath or difficult breathing, and two of the following: fever, chills, repeated shaking with chills, muscle pain, headaches, sore throat and new loss of taste or smell

Responsible RestartOhio

Hair Salons, Day Spas, Nail Salons, Barbershops & Tanning Facilities



Employees

Mandatory

- **Ensure minimum of 6 feet between employees, if not possible, install barriers**
 - Social distancing will apply with exception that the distance between the client and employee may be less than six feet
- Businesses must allow all customers, patrons, visitors, contractors, vendors and similar individuals to use facial coverings, except for specifically documented legal, life, health or safety considerations and limited documented security considerations.
- Businesses must require all employees to wear facial coverings, except for one of the following reasons:
 - Facial coverings in the work setting are prohibited by law or regulation
 - Facial coverings are in violation of documented industry standards
 - Facial coverings are not advisable for health reasons
 - Facial coverings are in violation of the business' documented safety policies
 - Facial coverings are not required when the employee works alone in an assigned work area
 - There is a functional (practical) reason for an employee not to wear a facial covering in the workplace.

(Businesses must provide written justification, upon request, explaining why an employee is not required to wear a facial covering in the workplace. At minimum, facial coverings (masks) should be cloth/fabric and cover an individual's nose, mouth, and chin.)
- Employees must perform daily symptom assessment*
- Require employees to stay home if symptomatic
- Require regular handwashing by employees
- Place hand sanitizers in high-contact locations
- Clean high-touch items after each use (e.g. carts, baskets)
- Wear gloves and dispose of gloves in between tasks in accordance with Centers for Disease Control and Prevention (CDC) glove removal guidance; if gloves cannot be worn, wash hands in between tasks in accordance with CDC handwashing guidance
- Dispose of single-use materials between clients
- Maintain accurate appointment and walk-in records including date and time of service, name of client and contact information to assist in contact tracing
- Continue to follow all guidelines in existing ORC and OAC for individual profession
 - OAC 4713
 - Please re-review OAC 4713-15-01, 02, 03, 13, & 15
 - These sections provide pointed rules on cleaning, disinfecting, and sanitation
 - RC 4709 and RC 4713
 - These Ohio Revised Code sections are the governing laws for Cosmetologists and Barbers, and set the overarching standards for requirements of sanitation and cleanliness in a licensee's business
 - Additionally, the "Laws & Rules" tab on the Cosmetology and Barber Board's website provides links and information pertaining to the rules and regulations of the industry
 - www.cos.ohio.gov

Recommended Best Practices

- Group employees by shift to reduce exposure
- Wear eye protection when providing services in close proximity to client, when possible
- Launder work clothing daily and shower immediately upon returning home from the establishment

	Mandatory	Recommended Best Practices
Customers & Guests	<ul style="list-style-type: none"> • Ensure minimum 6 feet between customers <ul style="list-style-type: none"> • Social distancing will apply with exception that the distance between the client and employee may be less than six feet • Specify hours for at-risk populations (e.g. elderly) • Place hand sanitizers in high-contact locations • Ask customers and guests not to enter if symptomatic • Stagger entry of customers and guests • Only clients will be allowed in the establishment for their service; unless client must be accompanied by a caregiver 	<ul style="list-style-type: none"> • Consider having customers wear face coverings at all times. • Health questionnaire for symptoms at entry point • Provide face coverings upon entry • Where possible, accept customers by appointment only • Increase availability for curbside pickup • Consider suspending return policies • Schedule appointments with adequate time in between appointments to reduce the number of clients in the establishment • Ask clients to wait outside in their vehicle or, if not possible, at the entrance of the business with at least six feet between clients until their scheduled appointment
Physical Spaces	<ul style="list-style-type: none"> • Ensure minimum of 6 feet between people, if not possible, install barriers <ul style="list-style-type: none"> • Social distancing will apply with exception that the distance between the client and employee may be less than six feet • Post social distancing signage and disinfect high-contact surfaces hourly • Clean merchandise before stocking if possible • Establish maximum capacity • Discontinue all self-service refreshments • Discontinue client use of product testers; switch to employee-only product handling • Clean chairs and equipment before and after each use • Discard magazines and other non-essential items in the waiting area that cannot be disinfected 	<ul style="list-style-type: none"> • Close once a week for deep cleaning • Maximize available checkout space to promote social distancing (e.g., space customer lines with floor markers, use alternate registers) • Use contact-less payments where possible • Increase capacity for delivery and curbside pickup • Post visible and appropriate signage to communicate to the client that thorough sanitation procedures are in place, and that service will not be provided to clients exhibiting symptoms of COVID-19. Signage to be created, in consultation with the Ohio Department of Health, and distributed to licensees by the Cosmetology and Barber Board
Confirmed Cases	<ul style="list-style-type: none"> • Immediately isolate and seek medical care for any individual who develops symptoms while at work • Contact the local health department about suspected cases or exposures • Shutdown area for deep sanitation if possible 	<ul style="list-style-type: none"> • Work with local health department to identify potentially infected or exposed individuals to help facilitate effective contact tracing/ notifications • Once testing is readily available, test all suspected infections or exposures • Following testing, contact local health department to initiate appropriate care and tracing